

Barrier-free Frankfurt

Information for Handicapped Travellers



You can fold out this page. On the inside, you will find a list of the various icons used in this brochure and their meaning.

The page can be folded out so that you can read in the brochure and conveniently look up the meaning of the individual icons at any time.

Explanation of Symbols



Accessible for wheelchair users

- Door width of at least 90 cm
- Lift door width of at least 90 cm/
Cubicle size of at least 110 x 140 cm/
Highest control element 110 cm
- Level access/Ramp/Threshold of max. 3 cm



Largely accessible

- Door width of at least 80 cm
- Lift door width of at least 90 cm/
Cubicle size of at least 110 x 130 cm/
Highest control element 140 cm
- Level access/Ramp/Threshold of max. 3 cm



Accessible under certain conditions

- Door width of at least 70 cm
- Lift door width of at least 70 cm/
Cubicle size of at least 70 x 110 cm/
Highest control element 140 cm
- Access via one step/Ramp



Accessible under hindered conditions

- Door width of at least 60 cm
- Lift door width of at least 60 cm/
Cubicle size of at least 60 x 110 cm/
Highest control element 140 cm
- Access via several steps/Ramp



Lift

- Door width of 90 cm, for example



Wheelchair-accessible

- Door width of at least 90 cm
- Space next to WC of at least 95 cm
- Space in front of WC of at least 150 cm
- Highest control element 110 cm
- Height of toilet seat 46–50 cm
- Stairless access



Limited access for wheelchair users

- Marked as a toilet for persons with disabilities,
but not in accordance with DIN (18024)
- Door width of 90 cm, for example



Aids available for persons who are hearing impaired or deaf



Aids and signs available for persons who are visually impaired or blind



Assistance for persons with learning disabilities

Dear visitors,

Frankfurt has many beautiful sides and sometimes surprises with its contrasts. Not far from the famous skyscrapers, you will find pretty half-timbered houses on the Römerberg. And just a few metres away, there is St. Paul's Church and Emperors' Cathedral, both of which are important sites in German history. The shopping possibilities are just as diverse as the great cultural offerings in the museums located along the Main embankment.

And in the evening, you can sip some apple wine together with friends or business partners in a cosy atmosphere at one of Frankfurt's many inviting pubs or restaurants.

Whether you have a disability or not, we want all of our guests to be able to take advantage of our wide variety of tourist attractions without restriction. For years, the City of Frankfurt has made great efforts to provide equal access to people with disabilities and has ensured that more and more buildings, facilities and means of transportation offer better accessibility for persons with a variety of disabilities. This brochure contains comprehensive information on tourist attractions in Frankfurt and their accessibility.

Welcome to Frankfurt!



© Frank Widmann

Peter Feldmann
Lord Mayor, Supervisory Board Chairman
of the Frankfurt Tourist+Congress Board



© Sozialdezernat, Bernd Euring

Prof. Dr. Daniela Birkenfeld
City Councillor, Head of the Municipal
Department of Social Welfare,
Senior Citizens, Youths and Legal Affairs

A Few Notes Regarding This Brochure


Welcome to Frankfurt!

There is a lot to see and to experience in Frankfurt. First and foremost, we would like to make it easier for all people with a disability to visit Frankfurt. Therefore, we have compiled many interesting and accessible offers for you according to the motto, "Frankfurt for Everyone".

The brochure contains 12 chapters on different topics, such as Sights or Cuisine. Every topic has a different colour assigned to it.

For every offer, you will find the address, a short description as well as icons and information regarding the accessibility of the object. The meaning of the individual icons is explained on the inside front cover of the brochure.

How to find an object's location on the map:

For many entries in this brochure, you will see a coloured circle with a number right next to the heading with the name of the object. Next to the coloured circle, there is a combination of a letter and a number, for example  C 4. To find the object on the map, look for the corresponding coloured circle with the number. The combination of letter and number will help you, as it indicates the grid square of the map in which you will find the object. Objects that do not show a coloured circle are located outside the map.

The following organisations have supported us in creating this brochure:

- The office of the representatives of people with disabilities in Frankfurt and the company KiKo in creating the icons.
- capito Frankfurt in translating the texts into easy-to-read language.

The information on the offers in this brochure is based on a survey conducted by the City of Frankfurt. If you notice that certain information is not correct, we would be grateful for your feedback.

You can also find all of the offers of this brochure on the Internet at www.frankfurt-tourismus.de/en. For additional offers, please visit www.frankfurt-inklusive.de/?L=1.

We hope you will enjoy this city guide and wish you a pleasant stay in Frankfurt!

Sincerely,
The Frankfurt Tourist+Congress Board

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You'll find the city map with legend and the network map of Frankfurt's local public transport system in the pocket of the back cover of this brochure.



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Sights

Financial hub with skyscraper skyline, Goethe's city of birth and cradle of German democracy: Frankfurt offers exciting contrasts between tradition and the modern spirit.

48

Museums

The Museum Embankment in Frankfurt is a unique cultural attraction in an idyllic setting.



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Green Frankfurt

Many parks invite you to rest and relax and make Frankfurt one of the greenest major cities in Europe.

82

Shopping

Not only the famous Zeil shopping street invites you to browse and shop, but also cosy and exclusive streets in Frankfurt's city centre and various other districts.





Traditional Frankfurt

Discover Frankfurt and its 1,200-year history. Numerous sights are evidence of the important role the city has played again and again over the centuries.





Modern Frankfurt

The city stands for new ideas and developments. Trends are set here. Frankfurt's architecture is among the most modern in Europe. There are trendy pubs and bars and a variety of cultural offers – whether it is theatre, music or art.

Arrival/ Mobile in Frankfurt

Frankfurt is very centrally located, not only in Germany but also in Europe. And in the city centre, many of the sights are not far from one another. This means that you can reach them easily with public transport.

On the following pages, you will find useful information for when you arrive in Frankfurt and want to plan trips within the city.





© Fraport AG

Frankfurt Airport

Frankfurt Airport is the largest passenger airport in Germany and the fourth-largest in Europe. In 2017, the airport hosted 64.5 million passengers and had more than 475,000 take-offs and landings.

Terminals

There are currently 2 terminals at Frankfurt Airport. All areas are accessible without steps. All of the routes between the terminals and the regional and long-distance train stations are accessible by lift. You can use the “SkyLine” aerial railway or a shuttle bus free of charge for travelling between the terminals.

Passenger escort service

FraCare-Services at Frankfurt Airport offer an individual passenger escort service for passengers with impaired mobility. Please reserve such services with your airline or travel agency at least 48 hours prior to departure. It is not possible to book the passenger escort service directly. The passenger escort service is free of charge.

If you have booked the passenger escort service, go to the check-in counter. Or you can go to one of the information columns (information kiosks) to let the passenger escort service know where you are. You will recognise the information kiosks by this icon. An employee of the passenger escort service will then meet you there.



Where are the information kiosks?

Terminal 1:

1. Area B, Level 0 North: At the escalator to the regional train station
2. Area B, Level 0 South: At the escalator to the regional train station
3. Area B, Level 1: At the Meeting Point
4. Area B, Level 2 B West: Next to the Connection Bar
5. Area B, Level 2 B East: Next to the Connection Bar
6. Area B, Level 2: Between Gates B1 and B2 (in the security area)
7. Area C, Level 2: At Door 8
8. Area A/B, Level 3: At Gallery A/B of "The Squire" building
9. Long-distance train station, East, Level 3
10. Long-distance train station, West, Level 3
11. Passageway to the "The Squire" block of buildings
12. Passageway to the Frankfurt Airport Center (FAC) office block

Terminal 2:

13. Area D, Level 2: Near Counter 851
14. Area D, Level 2: Near Counter 886
15. Area E, Level 2: Near Counter 950
16. Area E, Level 2: Near Counter 980

Disability parking

Disability parking for both terminals is available in the underground car park.

- Terminal 1: Car park P4, Row 225
- Terminal 2: Car park P8, Level U4, Row U417

Further information

You can obtain further information to help you with your travel preparations from the Fraport Communication Centre:

Telephone: +49 (0) 180 - 63 72 46 36

A call using German landlines costs 0.20 euros.

A call using a German mobile phone costs a maximum of 0.60 euros.

E-mail: infomaterial@fraport.de

Internet: www.frankfurt-airport.com

Accessibility





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Frankfurt Main Train Station D 2

Every day, more than 450,000 passengers and more than 1,700 trains from throughout Germany and abroad arrive at Frankfurt Main Train Station. This makes the main train station one of the most important train stations in Europe.

The Mobility Service Centre of Deutsche Bahn AG

The Mobility Service Centre of Deutsche Bahn AG provides travellers with information and support. You can receive assistance there for planning your trip and while you are travelling, for example, if you are using a wheelchair or have a vision impairment and need help with boarding, transferring or deboarding.

To ensure that your journey is as comfortable as possible, please contact the Mobility Service Centre no later than 8:00 pm on the day before you need their assistance.

To contact the Mobility Service Centre

Mobility Service Centre employees are available to assist you every day from 6:00 am to 10:00 pm.

Telephone: +49 (0) 180 - 651 25 12

A call from a German landline costs 0.20 euros.

A call from a German mobile phone costs a maximum of 0.60 euros.

Fax: +49 (0) 18 05 15 93 57

Sending a fax from a German landline costs 0.14 euros per minute.



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E-mail: msz@deutschebahn.com

E-mail address specifically for people who are deaf or hearing-impaired:

E-mail: deaf-msz@deutschebahn.com

Internet: www.bahn.de/barrierefrei

DB Information and Travel Centre

The DB Information office is open around the clock. It is located across from Tracks 12 and 13 on the station concourse at the passageway to the main hall. You will find the Travel Centre in the main hall of Frankfurt Main Train Station.

For people who use wheelchairs:

- The Travel Centre has a lowered operator station with a separate call system.
- Mobile wheelchair lifts are available on almost all train platforms. The maximum total weight is 320 kilograms (705 pounds).

For people who are hearing-impaired or deaf:

The Travel Centre is equipped with an audio induction loop system.

For people who are visually impaired or blind:

Most platforms feature a tactile guidance system.

Public toilet for people with disabilities:

A wheelchair-accessible toilet is located between Tracks 9 and 10. The door is equipped with the EURO locking system.

Disability parking

- At the bus terminal on Düsseldorfer Straße
- In the Hauptbahnhof Nord underground car park

Accessibility





© Anja Jahn

Public Transport in Frankfurt

Frankfurt has subways, trams, commuter trains and buses to take you quickly from one place to another.

There are many different places where you can find information on public transport and accessibility. Please excuse the fact that we can only mention a few of these places in the following sections. Unfortunately, we are also unable to provide in this chapter all of the information available on accessibility in public transport.

[traffiQ](#)

RMV service telephone: +49 (0) 69 - 24 24 80 24

This number can be reached around the clock. Please specify what must be considered for planning your route when you call.

[Mobility Information Centre at Hauptwache](#)

The Mobility Information Centre at Hauptwache offers comprehensive information on questions of mobility in the Rhine-Main region. At the Information Centre, you will find information and many brochures as well as the “Barrier-free Frankfurt” transport network map.

The address is:

Zeil 129

60313 Frankfurt am Main





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Website: www.rmv-frankfurt.de

On this website, you will find information on barrier-free travel within the entire Rhine-Main Transport Association's service area, including the Rhine-Main region and Frankfurt. Under the heading "Passenger information", you will find the "Passengers with limited mobility" page. Here, you can adjust the passenger information to accommodate your individual requirements. In addition, you can obtain information about the accessibility of vehicles and stopping points. And you can check which escalators and lifts are currently unavailable due to maintenance work.

Of course, the "Barrier-free Frankfurt" brochures and transport network map are also available for downloading.

Special questions on the accessibility of buses and trains can be sent to the following e-mail address: beratung@traffiQ.de

Information on vehicles and stopping points:

Subway (U-Bahn)

In Frankfurt, the subway is partly underground and partly aboveground. Almost all of the underground subway stations are equipped with a lift. Only the Westend station is not equipped with a lift; this affects the Lines U6 and U7.

You will find more detailed information regarding the door widths of the various subway train models in the enclosed "Barrier-free Frankfurt" brochure and at www.traffiQ.de.

Tram (Straßenbahn)

The tram cars have a maximum boarding height of 30 cm (11 inches) at street-level stops. The boarding height is 6 cm (2.36 inches) where boarding platforms are available.

The doors are 1.3 m (51 inches) wide and have no centre grabpole.

The next stop and the transfer options are announced over the loudspeaker in the vehicle and are also displayed on monitors.



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Commuter train (S-Bahn)

Not all commuter train stations are wheelchair-accessible. Maps are posted in each of the commuter train stations with information about accessibility in that station. The maps can also be found online at www.rmv.de.

Bus

Frankfurt's bus lines normally feature low-floor buses that have a low boarding height. The heights of the sidewalks at the stops have been adjusted accordingly. This means that the difference in height between bus and sidewalk is very small.

In addition, the buses can be lowered on the sides. This way, the height difference is reduced to a minimum.

If you have a baby carriage with you or are using a wheelchair, the best door to use is the second one in the direction of travel, because it is equipped with a fold-out ramp.

Additional selected service offers: Passenger escorts in Frankfurt

Assistance is available to bus and rail passengers with mobility impairments through the passenger escort service provided by the Verkehrsgesellschaft Frankfurt am Main (VGF). The passenger escort service is free of charge. You can take advantage of this service Mondays to Fridays between 7:00 am and 9:00 pm for travelling in the city area and to the airport.

You should book this service by telephone as early as possible. The passenger escort service can be reached Mondays to Fridays from 8:00 am to 4:00 pm. Please call this number no later than one day before your planned trip: +49 (0) 69 - 21 32 31 88.



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Stairclimbers

The VGF helps with stairclimbers when lifts are out of service or when a station is not wheelchair-accessible. A stairclimber is a device that is operated by VGF employees. It helps people in wheelchairs to negotiate stairs. Stairclimbers are suitable only for standard wheelchairs without motors.

You can request a stairclimber by telephone or via the information columns that offer an emergency call service. The telephone number is: +49 (0) 69 - 21 32 27 08.

Tickets

You can purchase tickets:

- at ticket machines
- at the Mobility Information Centre at Hauptwache (traffiQ-Verkehrinsel an der Hauptwache)
- at the VGF TicketCenters
- from the bus driver

When travelling within Frankfurt, you will need a Price Category 3 ticket. Children under the age of 6 travel free of charge.

Single-trip tickets must be used immediately. They are not valid for later travel.

Sights

One of Frankfurt's most famous sights is visible to visitors travelling by car or train long before they arrive: The skyline can be seen from far away.

But you should also be sure to see the Römer (City Hall), Emperors' Cathedral and St Paul's Church in the historical city centre.

On the following pages, you will find the most important sights in Frankfurt. They are numbered from 1 to 14. If you follow the red line on the enclosed city map, you will be able to see these sights one after the other in a single tour.





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Römer (City Hall) and Emperors' Hall 1 C 4

Römerberg

60311 Frankfurt am Main

City of Frankfurt am Main, Protocol Dept.

Telephone: +49 (0) 69 - 21 23 49 20 or

+49 (0) 69 - 21 23 37 64

The Römer consists of 3 houses with stepped gables, which were built by Roman nobles. The Römer has been the city hall of the City of Frankfurt since 1405 and is still the seat of the city's lord mayor.

Emperors' Hall (Kaisersaal) contains a gallery with paintings of all of the emperors and kings of the Holy Roman Empire of German Nations. It is the only completely surviving collection of this type. You can view the gallery as long as no closed function is currently being held in Emperors' Hall. Please check current opening hours prior to your visit.

You can enter Emperors' Hall through the inner courtyard. The actual entrance is on the side street to the left of the Römer. From there, a spiral staircase leads up to the second floor.

Accessibility



- It is possible to reach Emperors' Hall by lift. Please ring the bell for the doorman at the front entrance to the Römer. The doorman will escort you to a lift. Groups with persons who use wheelchairs should register prior to arrival.
- Guide dogs are permitted in the Römer and Emperors' Hall.

Römerberg and Ostzeile **2** C 4



© #visitfrankfurt, Julia Knöchel

Römerberg
60311 Frankfurt am Main

The Römerberg is the historical city centre of Frankfurt. You will see a row of 6 half-timbered houses across from the Römer. These are referred to as the “Ostzeile”. The buildings were destroyed during the Second World War and rebuilt in 1986 according to their original plans.

Accessibility

- The Römerberg is cobblestoned and leads to the River Main on a slight decline.

New Old Town **3** C 4



© #visitfrankfurt, Holger Ullmann

Between Römerberg and Emperors' Cathedral
(Kaiserdom)
60311 Frankfurt am Main

After the historical old town was destroyed by bombs during the Second World War, some very modern buildings were built here, for example, the Technical Town Hall. However, these buildings did not match the style of the historical city centre. Therefore, the City decided to tear these buildings down again. Instead, 15 old-town buildings were reconstructed according to old plans and 20 new buildings were designed by the architect in charge.

Accessibility

- You can access the new Old Town without steps when you come from the Römerberg, Cathedral Square or Braubachstraße. The road surface consists of smooth basalt, and the gaps between the stones are filled in. The kerbstones were also laid at the same level.
- There is a tactile guidance system for persons who are blind or visually impaired.
- Almost all of the shops are accessible for persons who use wheelchairs.
- All museums within the new Old Town, including the archaeological garden, as well as its cafés and restaurants are also accessible for persons who use wheelchairs.
- A public toilet for persons with disabilities is located at the Hühnermarkt square.

Kaiserdom (Emperors' Cathedral St Bartholomew) 4 C 5

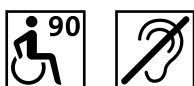


Kaiserdom St. Bartholomäus
Domplatz 1
60311 Frankfurt am Main

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The Cathedral was consecrated to St Bartholomew in 1239. It became the official electoral site for the emperors of the Holy Roman Empire in 1356. 10 emperors were crowned here between 1562 and 1792. That is why it is also called Emperors' Cathedral.

Accessibility



- The entrance to the Cathedral and most of its interior is stepless. There are 4 steps that lead to the choir stalls. Each of these steps is 16 cm (6.3 inches) high.
- Guide dogs are permitted in the Cathedral.
- An audio induction loop system is available in the first 3 rows in the northern nave.

Saalgasse **5** C 4

The Saalgasse is a laneway that connects the Römerberg with the Cathedral. The multi-storey buildings were built between 1981 and 1986 on small building sites from the Middle Ages by several architects. These buildings are excellent examples of the postmodern architecture of the 1980s.

Accessibility

- The Saalgasse is tarred, and there are sidewalks on both sides.

Paulskirche (St Paul's Church) **6** C 4



© #visitfrankfurt, Holger Ullmann

Paulsplatz 11
60311 Frankfurt am Main

City of Frankfurt am Main, Protocol Dept.
Telephone: +49 (0) 69 - 21 23 49 20 or
+49 (0) 69 - 21 23 37 64

St Paul's Church was completed and consecrated in 1833. The first German national assembly convened here in 1848 and enacted the first democratic constitution for all of Germany. That constitution is also the basis for the present constitution of Germany, the "Grundgesetz".

Nowadays, St Paul's Church is used as a site for presenting awards and for political and cultural events. Please check current opening hours prior to your visit for that reason.

Accessibility



- There are 2 steps at the main entrance, each of which is 16 cm (6.3 inches) high. A stepless side entrance can be found at the rear of St Paul's Church on Berliner Straße. Please ring the doorbell when you're there.
- Guide dogs are permitted in the church.

Goethe-House **7** C 3



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Goethe-House and Freies Deutsches Hochstift
Großer Hirschgraben 23 – 25
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 13 88 00
Fax: +49 (0) 69 - 13 88 02 22
E-mail: info@goethehaus-frankfurt.de
Internet: www.goethehaus-frankfurt.de

Johann Wolfgang von Goethe was born in this house on 28 August 1749. He lived here for many years, during which he wrote such celebrated works as “The Sorrows of Young Werther” and the beginning part of “Faust”.

Accessibility



- The historical Goethe-House is unfortunately not wheelchair-accessible. Access to the exhibition areas on the ground level is by 6 steps, each of which is 16 cm (6.3 inches) high. The first and second floors can only be accessed by way of staircases. Mobile seats are available upon request.
- Guided tours for persons who are blind or visually impaired are available upon request. Guide dogs are permitted in the Goethe-House.

Hauptwache **8** B 4



© #visitfrankfurt, Holger Ullmann

An der Hauptwache
60313 Frankfurt am Main

The Hauptwache was once a guard station. It was built in 1671 for the Frankfurt city defence system and reconstructed in 1728. It also contained a prison in which the famous highwayman “Schinderhannes” was held, among others. It was converted into a café in 1904. Not only the building but also the square at which it is located are called “Hauptwache”.

Accessibility

- Both the square and the building have stepless access.

Frankfurt Stock Exchange **9** B 3 – 4



© #visitfrankfurt, Holger Ullmann

Deutsche Börse AG
Börsenplatz 4
60313 Frankfurt am Main

Telephone: +49 (0) 69 - 21 11 15 15
E-mail: visitors.center@deutsche-boerse.com
Internet: www.boerse-frankfurt.de

The Frankfurt Stock Exchange is the seat of the securities exchange for private investors. The hall where stock exchange trading takes place is often shown on television. The building was opened in 1879 and is decorated with many sculptures.

Accessibility

Access to the Stock Exchange is only permitted by way of guided tours. For information on wheelchair accessibility, please contact the German Stock Exchange (Deutsche Börse AG) directly.

Freßgass' **10** B 3



© #visitfrankfurt, Holger Ullmann

Große Bockenheimer Straße
60313 Frankfurt am Main

The people of Frankfurt call this part of the pedestrian zone “Freßgass’”, a playful reference in German to the many cafés, bistros, restaurants and delicatessen shops to be found there.

Accessibility

- The Freßgass’ is paved with cobblestones.



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Old Opera House **11** B 3

Alte Oper Frankfurt Konzert- und Kongresszentrum GmbH
Opernplatz 1
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 13 40 0

E-mail: info@alteoper.de

Internet: www.alteoper.de

The Old Opera House was built with the help of private donations and completed in 1880. The Old Opera House was almost completely destroyed during the Second World War. The façade and the forecourt were rebuilt according to the original plans in 1981.

Accessibility



- A stepless entrance to the opera is accessible via the car park. In addition, the car park also features an entrance to Opéra Restaurant, which you can use during the restaurant's opening times. Please ring the bell, as the door is not always open.
- The ticket offices can be accessed without steps. Once you are in the building, ramps on the left-hand side of the building will take you to the spaces reserved for persons who use wheelchairs. Disability parking spaces are located on the left-hand side of the building.
- Please inform staff of guide dogs in advance.
- An audio induction loop system is available in the main hall.

MAIN TOWER with Observation Platform in the Banking District



12 C 3

MAIN TOWER
Neue Mainzer Straße 52 – 58
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 36 50 48 78
Fax: +49 (0) 69 - 36 50 48 77
E-mail: plattform@bv-maintower.de
Internet: www.maintower.de

© #visitfrankfurt, Holger Ullmann

The banking district in Frankfurt is the most important finance centre in Germany. The skyline of the banking skyscrapers is particularly spectacular when viewed from the southern side of the River Main.

The MAIN TOWER is the first skyscraper in Frankfurt that has a publicly accessible viewing platform at a height of 200 metres (656 feet). The platform is not always open. To find out whether or not it is open, visit the website at www.maintower.de.

Accessibility



- You can take the lift to the technical platform, which is located underneath the viewing platform. After that, it is another 30 steps up to the viewing platform. Each of the steps is 19 cm (11.8 inches) high. Please register in advance, as the technical platform is not always accessible.
- Please inform staff of guide dogs in advance.

Nizzagärten 13 D 3



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Nizzagärten
Untermainkai
60311 Frankfurt am Main

The Nizzagärten (“Gardens of Nice”) promenade was created in the 19th century and lies along a quiet footpath on the north side of the River Main between the Friedensbrücke and Untermainbrücke bridges. There, you will find plants and trees that usually grow only in the area around the Mediterranean Sea, for example, palm trees and lemon trees. A popular riverside swimming pool was located here in the 1930s.

Accessibility

- From the Untermainbrücke bridge, the Nizzagärten promenade is accessible only by stairs. Stepless access is possible via the lift at the Eiserner Steg pedestrian bridge and then directly on the path along the River Main or via the descent at Holbeinsteg pedestrian bridge.



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Museum Embankment **14** D, E 2 – 4



Schaumainkai
60596 Frankfurt am Main

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A part of the embankment of the River Main is called the Museum Embankment because of the many museums located on both sides of the river. Here, you will find exhibitions ranging from applied arts to film, architecture, Jewish history and ancient sculptures. The Museum Embankment is one of the most important locations for museums in Germany and Europe.

Accessibility

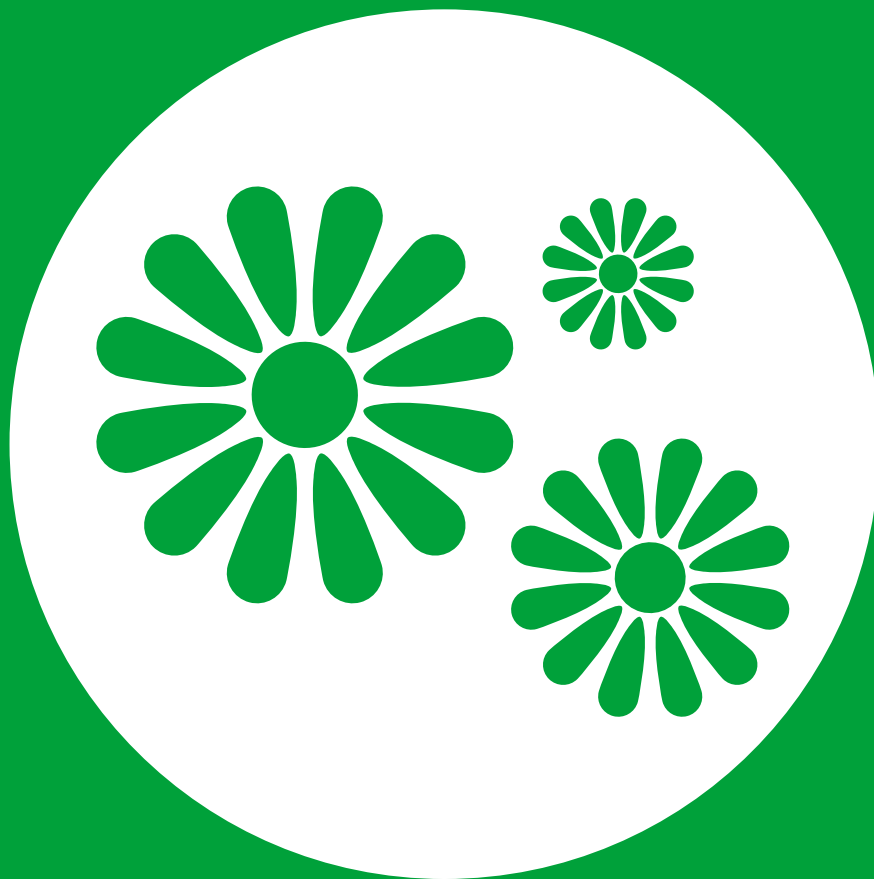
- On the south side, the sidewalk along the street called Schaumainkai is wide, but cobblestoned in some parts.
- There is also a wide pedestrian walkway directly next to the Main embankment. You can find the descents from Schaumainkai to the riverside here:
 - across from the park of the Museum Angewandte Kunst (Museum of Applied Arts)
 - at Schaumainkai, house number 53
 - at the Städel Museum
 - at Rubensstraße

All descents are paved with cobblestones. Only the descent at Schaumainkai near Rubensstraße is paved with asphalt. Every descent has a paved section for persons who use wheelchairs or wheeled walkers.

For additional information regarding individual museums and their accessibility, please refer to the Museums chapter starting on Page 48 of this brochure.

Green Frankfurt

Frankfurt, home to countless high-rises, museums and historical buildings, also has many parks and gardens. The city parks, the zoo and the Botanical Gardens invite you to take a break from the hustle and bustle!





© #visitfrankfurt, Holger Ullmann

City Parks

No matter where you are in Frankfurt, it is never very far to the next green belt. And the numerous parks and gardens offer an ideal get-away from hectic city life. Examples of such get-aways are the green bank along the River Main, the Chinese and Korean gardens, the grounds of a former national garden show and the Gardens of Nice.

Some of the parks also host occasional events or open-air theatre performances. Numbered among the popular green belts in Frankfurt are the Lohrpark and the Frankfurter GrünGürtel.

The Lohrpark offers a great view of the entire city, as it is located at the highest part of Frankfurt, in the Seckbach quarter of the city.

And the Frankfurt GreenBelt (Frankfurter GrünGürtel) runs around the city and is 75 km/46 miles long.

Accessibility

- The paths and walkways in Frankfurt's parks and gardens are not always fully accessible for persons who use wheelchairs or walkers.

More detailed information on the accessibility of individual parks can be found on the Internet at www.frankfurt-inklusive.de.

Palmengarten Frankfurt (Botanical Gardens) **15** A 1



© Palmengarten

Siesmayerstraße 61
60323 Frankfurt am Main
Telephone: +49 (0) 69 - 21 23 39 39
Fax: +49 (0) 69 - 21 23 78 56
E-mail: info.palmengarten@stadt-frankfurt.de
Internet: www.palmengarten.de

Frankfurt's Palmengarten consists of 20 hectares of parklands and 9,000 square metres (96,875 square feet) of greenhouses. Here, you can experience plants from a very wide array of climate zones. In addition, there is a colourful programme with internationally famous exhibitions and festivals.

Accessibility



- Guided tours for persons who are visually impaired or blind are available upon request. Guide dogs are permitted.

Botanischer Garten Frankfurt am Main **16** A 1

Siesmayerstraße 72
60323 Frankfurt am Main
Telephone: +49 (0) 69 - 21 23 90 58
Fax: +49 (0) 69 - 21 23 78 56
E-mail: info@botanischergarten-frankfurt.de
Internet: www.botanischergarten-frankfurt.de

What do you know about lovage or peppermint? Would you like to have information about entire beds of greenery or only about individual plants, herbs or scents? Decide for yourself and use the new audio guide, which can be downloaded to your smartphone or tablet. It will guide you through the Senckenberg Medicinal Garden (Senckenbergischer Arzneimittelgarten).

Several scent and aroma gardens specially designed for blind or visually impaired persons exist in Germany, but the combination of ground guidance system, app-based audio guide and tactile panels are not to be found anywhere except in the Botanischer Garten Frankfurt!

Accessibility

- The audio guide app is available free of charge for Android and iOS in the respective stores. Enter the search string “Botanischer Garten Frankfurt”. The app exists in two versions, one for sighted and one for blind persons.
- A tactile guidance system exists that leads blind and visually impaired persons from the entrance of the Botanical Gardens to the Medicinal Garden and to the toilet facilities. Additional orientation is provided by Information panels with coloured markings and Braille script.

Scent and Touch Garden Frankfurt



Frankfurter Stiftung für Blinde und
Sehbehinderte
Adlerflychtstraße 8

60318 Frankfurt am Main
Telephone: +49 (0) 69 - 9 55 12 40
Fax: +49 (0) 69 - 5 97 62 96
E-mail: info@sbs-frankfurt.de
Internet: www.sbs-frankfurt.de

© Ulrich Lindenthal

At the Scent and Touch Garden of the Frankfurt Foundation for the Blind and the Visually Impaired, you can experience the world of plants using the senses of smell and touch.

The Scent and Touch Garden is rearranged annually. Please contact the Foundation directly regarding accessibility.

Visits only upon prior arrangement.

Accessibility

- Information regarding the respective plants is also available in Braille. Guide dogs are permitted.



© #visitfrankfurt, Holger Ullmann

Zoo Frankfurt **17** B 6

Bernhard-Grzimek-Allee 1
60316 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 37 35
E-mail: info.zoo@stadt-frankfurt.de
Internet: www.zoo-frankfurt.de

Around 450 animal species can be admired at Frankfurt Zoo. Open 365 days a year, Frankfurt Zoo is a great place to relax while learning something about the animal kingdom as well as nature conservation and the protection of species.

Accessibility



- Wheelchairs can be borrowed at the cashier's office. The public toilets for persons with disabilities can be found in the Zoogesellschaftshaus building and in the "Bogori Forest" monkey house.
- Guided tours for persons who are visually impaired or blind are available upon request. Guide dogs are permitted.
- Guided tours in easy-to-understand language are also available upon request.

Guided City Tours

Where was Goethe born? Why are apple wine glasses ribbed? Which is Frankfurt's tallest skyscraper? For answers to these and many other questions, simply take a guided tour of Frankfurt.

You can explore the city on foot, in a bus, on a boat or in a bicycle taxi.





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Guided City Tours

The Frankfurt Tourist+Congress Board offers many different walking tours for city sightseeing. Some of the tours are particularly suitable for persons with disabilities. The following offers are directed at all travellers who would like to get to know Frankfurt better.

Information on prices, current dates and times can be obtained here:

Frankfurt Tourist+Congress Board

Telephone: +49 (0) 69 - 21 23 88 00

E-mail: info@infofrankfurt.de

www.frankfurt-tourismus.de/city-walks

Guided tours for persons who are visually impaired or blind



© #visitfrankfurt, Julia Knöchel

Feeling Frankfurt – A walking tour for persons who are blind, visually impaired or sighted

This sightseeing tour describes the history and stories of Frankfurt in a very concrete way. You'll learn about the sights around the Römerberg and have many opportunities to touch things and get a feel for how they are. And, in addition, you'll be able to try a variety of Frankfurt specialities.

Duration: 2 hours

Meeting Point: Tourist Information Office Römer

This sightseeing tour on foot can also be booked for groups of a maximum of 20 persons.

Christmas Market Tour



© #visitfrankfurt, Holger Ullmann



© #visitfrankfurt, Holger Ullmann

Accompanied by the scent of roasted chestnuts, this sightseeing tour on foot introduces you to Frankfurt Christmas specialities. You'll also hear fascinating stories about historical and modern Frankfurt as you go along.

Duration: 2 hours

Meeting Point: Tourist Information Office Römer

This sightseeing tour on foot can also be booked for groups of a maximum of 20 persons. On specific dates, this walking tour is specially offered for persons who are visually impaired or blind.

Tours for persons who are deaf

Groups of persons who are deaf can also book a sign-language interpreter for each sightseeing tour, whether it be on foot or by vehicle.

This service is available at an additional hourly charge.

Guided tours for persons with impaired mobility



© #visitfrankfurt, Holger Ullmann

All public sightseeing tours can also be organised in such a way that steps are avoided. There are, however, many cobblestones in the old town of Frankfurt. This means that the routes are often uneven. Please notify the tour guide of your requirements at the start of the sightseeing tour.

If several persons with wheelchairs would like to participate in a tour, please let us know at least one day in advance.



© #visitfrankfurt, Holger Ullmann

Motorised City Tours

You can get to know Frankfurt with a comfortable city sightseeing tour:

- by bus
- by ship
- by bicycle taxi

Motorised City Tours by Double-Decker Bus

The double-decker buses take you by the most important sights in Frankfurt and start frequently during the day. You can enter and exit any bus just as you like. This type of city tour is called “Hop On-Hop Off”.

If you like, you can get off at one of the sights and have a further look around. Or you can stay on the bus and get back an hour later to the place where you started. If the weather is good, the sliding roof is opened and you’ll have a great view of Frankfurt from the upper deck.

Information on prices, current dates and times can be obtained:

- at the Frankfurt Tourist Information Offices
- on the websites and at the sales locations of the individual organisers
- on the buses



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© #visitfrankfurt, Holger Ullmann

These organisers offer Hop On-Hop Off city tours:

ETS GmbH & Co. KG Green Line™ of Frankfurt

Telephone: +49 (0) 69 - 27 10 10

E-mail: info@ets-frankfurt.de

Internet: www.ets-frankfurt.de

Accessibility*



- There are 2 storing positions for wheelchairs on each bus.
- The buses have an entrance height of no more than 37 cm (14.6 inches) from the kerb.
- Mobile ramps are available.

Gray Line Frankfurt Sightseeing GmbH

Telephone: +49 (0) 69 - 400 50 20 10

E-mail: info@frankfurt-sightseeing.com

Internet: www.frankfurt-sightseeing.com

Accessibility*



- There is 1 storing position for wheelchairs on each bus.
- The buses have an entrance height of no more than 35 cm (13.8 inches) from the kerb.
- Mobile ramps are available.

* Please refer to the imprint on Page 124



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Cruises on the River Main

Enjoy the metropolis on the Main and its unique skyline with views from the water. A river cruise is always a pleasure. Welcome on board!

Information on prices, current dates and times can be obtained:

- at the Frankfurt Tourist Information Offices
- on the websites and at the sales locations of the individual organisers

The following organisers offer cruises on the River Main:



© Köln-Düsseldorfer Deutsche Rheinschiffahrt AG

Köln-Düsseldorfer (KD) Deutsche Rheinschiffahrt AG

KD Head Office in Cologne:

Telephone: +49 (0) 221 - 208 83 18

E-mail: info@k-d.com

Internet: www.k-d.com

KD Branch Office in Frankfurt:

Telephone: +49 (0) 69 - 28 57 28

E-mail: kd-frankfurt@k-d.com

Internet: www.k-d.com

Landing stage: Mainkai at Eiserner Steg pedestrian bridge

Ticket sales:

- at the KD branch office at Eiserner Steg pedestrian bridge
- at the Frankfurt Tourist Information Offices

Accessibility*

- The route from the landing stage onto the ship is almost even with the ground and easily negotiable for individuals who use a wheelchair.



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© #visitfrankfurt, Holger Ullmann

- The cruise ship has a wheelchair-accessible toilet on the main deck.
- The sun deck can be reached only by stairs.
- Guide dogs are permitted.
- Sights and stopping places are announced.



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Primus-Linie Frankfurter Personenschiffahrt Anton Nauheimer GmbH

Mainkai 36 (Eiserner Steg)

Telephone: +49 (0) 69 - 133 83 70

E-mail: mail@primus-linie.de

Internet: www.primus-linie.de

Landing stage: Mainkai at Eiserner Steg pedestrian bridge

Tickets sales:

- at the Primus Line ticket booth at Eiserner Steg pedestrian bridge
- at the Frankfurt Tourist Information Offices

Accessibility*

- If you use a wheelchair, please report to the ticket booth ahead of time. The ship will then dock accordingly to make it easy for you to board.
- **NOT** all ships are wheelchair-accessible. Some of the newer cruise ships are equipped with a wheelchair-accessible toilet on their main decks. Please ask about individual facilities before boarding.
- The “Merian” has a lift to the sun deck. Please find out about the schedule in advance.
- Guide dogs are permitted.
- Sights and stopping places are announced.



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City Tours by Bicycle Taxi

Bicycle taxis in Frankfurt are called velotaxis. A velotaxi has room for 2 passengers who are protected against wind and weather. The best thing about a sightseeing tour by velotaxi is:

- You can decide yourself which route you would like to take. Simply tell the driver when you would like to make a spontaneous stop.
- The driver can pick you up and drop you off at the place of your choice.
- The trained drivers tell you interesting stories about Frankfurt's past and present.

The velotaxis are in operation daily from April to October, from 12:00 noon to 8:00 pm. You can purchase a ticket directly from the driver.

Information on prices and current schedules can be obtained from the organiser:

Velotaxi Frankfurt M. Graf

Telephone: +49 (0) 69 - 71 58 88 55

E-mail: info@frankfurt.velotaxi.de

Internet: www.frankfurt.velotaxi.de

Accessibility*

- Folding wheeled walkers can be stored in the foot space area.
- A safety handle makes it easier for passengers to enter and exit the velotaxi.

KNOW
HOW??



Support for tourism businesses on their way to accessibility

Trainings, speeches, presentations, consultation, concepts, plain language, accessible document design, accessible events, data collection for labelling accessibility, marketing of accessible tourist services, project-management, newsletter



Der Zwingenberger

Omnibusbetrieb J. Fischer

wheelchair
accessible



Gernsheimer Str. 7
D-64673 Zwingenberg

phone +49 (0) 6251 74 264

info@DerZwingenberger.de

www.DerZwingenberger.de

Museums

Culture plays an important role in Frankfurt – and not only because Goethe was born here! A part of one side of the River Main is called the Museum Embankment because of the many museums there. They offer exhibitions on a wide variety of topics in art, history and architecture. This group of museums and their architecture is really very special, and every visitor is sure to find something of interest there!





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Städel Museum 18 D 3



© #visitfrankfurt, Holger Ullmann

Schaumainkai 63
60596 Frankfurt am Main

Telephone: +49 (0) 69 - 60 50 98 - 200
Fax: +49 (0) 69 - 60 50 98 - 111
E-mail: info@staedelmuseum.de
Internet: www.staedelmuseum.de

The Städel Museum is one of the most important museums in the world. It presents an overview of more than 700 years of European art history and displays objects from a wide variety of historical eras, starting in the early 14th century and continuing to the present day.

Accessibility



- Public disability parking spaces are located on Holbeinstraße, at the corner of Schaumainkai.
- Stepless access is provided with a lift from Dürerstraße.
- Wheelchairs, wheeled walkers and mobile seats are available.
- Guided tours in sign language or with sign-language interpreters are available during public opening hours.
- Workshops for persons with dementia are offered.
- Guided tours with extensive picture descriptions for persons who are visually impaired or blind are available during public opening hours and also upon request.

Archaeological Museum Frankfurt **19** C 3–4



© Archäologisches Museum Frankfurt

Karmelitergasse 1
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 58 96

Fax: +49 (0) 69 - 21 23 07 00

E-mail: info.archaeolmus@stadt-frankfurt.de

Internet: www.archaeologisches-museum.frankfurt.de

At this museum, you can see things that show how people lived a long time ago. The oldest findings are approximately 200,000 years old, while others are from Roman times or from the early history of Frankfurt.

Accessibility



- One public disability parking space is available at Weißfrauenstraße 1.
- There is a goods lift on the left next to the stairs that lead to the main entrance. To use the lift, please ring the bell. An attendant will come and help you.
- The crypt and the “Ancient Orient” section are accessible only by stairs with 16 steps, each of which is 18 to 19 cm (7 to 7.5 inches) high.
- A wheeled walker and mobile seats are available.
- Guided tours for blind and visually impaired persons and in sign language are available upon request.
- A magnifying glass is available for persons with visual impairments.
- Guide dogs are permitted.

Biblehouse Experience Museum **20** D 4



© Bibelhaus Erlebnis Museum

Metzlerstraße 19
60594 Frankfurt am Main

Telephone: +49 (0) 69 - 66 42 65 25

Fax: +49 (0) 69 - 66 42 65 26

E-mail: info@bibelhaus-frankfurt.de

Internet: www.bibelhaus-frankfurt.de

The Biblehouse Experience Museum takes you back on a trip to the world of the Bible of more than 2,000 years ago. You will learn how people lived back then and about the significance that the Bible still holds today.

Accessibility



- Access to the upper floor is only possible by stairs. There are 15 steps, each of which is 18 cm (7 inches) high.
- Mobile seats are available.
- Guided tours in easy-to-understand language, in sign language and for persons who are visually impaired or blind are available upon request.
- Guide dogs are permitted.

Caricatura Museum Frankfurt – Museum of Comical Art

21 C 4



© Britta Frenz

Weckmarkt 17
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 01 61
Fax: +49 (0) 69 - 21 23 88 47
E-mail: caricatura.museum@stadt-frankfurt.de
Internet: www.caricatura-museum.de

At this museum, you can see original caricatures drawn by artists in the style of the “New Frankfurt School”. In addition, there are changing exhibitions with current drawings by German artists of “Comical Art”.

Accessibility



- Disability parking spaces are located in the “Römer” car park.
- A wheeled walker is available.
- Please inform staff in advance if you want to bring a guide dog.



© Norbert Miguletz

German Architecture Museum

22

D 3



© Norbert Miguletz

Schaumainkai 43
60596 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 88 44
Fax: +49 (0) 69 - 21 23 63 86
E-mail: info.dam@stadt-frankfurt.de
Internet: www.dam-online.de

This museum stages exhibitions on all aspects of the topic of architecture. You will learn interesting facts about the subject of architecture, both past and present.

Accessibility



- Public disability parking spaces are located to the left of the building on Schweizer Straße.
- A wheeled walker and mobile seats are available.
- Guide dogs are permitted.



© Uwe Dettmar

DFF – Deutsches Filminstitut & Filmmuseum **23** D 3



© #visitfrankfurt, Holger Ullmann

Schaumainkai 41
60596 Frankfurt am Main

Telephone: +49 (0) 69 - 96 12 20-220
Fax: +49 (0) 69 - 96 12 20-999
E-mail: info@deutsches-filmmuseum.de
Internet: www.deutsches-filmmuseum.de

The DFF – Deutsches Filminstitut & Filmmuseum (German Film Museum) is dedicated to the subject of film – past, present and future. The museum is there to preserve and organise historical documents and to present them to the public.

Accessibility



- Public disability parking spaces are located to the left of the building on Schweizer Straße.
- A lift is located to the right of the building for individuals who use a wheelchair. There are signs pointing to the lift.
- Mobile seats are available.
- Guided tours for blind and visually impaired persons and in sign language are available upon request.
- Guide dogs are permitted.

DialogMuseum



© DialogMuseum

Hanauer Landstraße 145
60314 Frankfurt am Main

Telefon: +49 (0) 69 - 90 43 21-44

Fax: +49 (0) 69 - 90 43 21-90

E-Mail: info@dialogmuseum.de

Internet: www.dialogmuseum.de

PLEASE NOTE: The DialogMuseum is planning to move to a different location. The current address and telephone number can be found on the Internet.

At the DialogMuseum, blind and visually impaired tour guides take small groups of museum visitors through pitch-black rooms in an exhibition called "Dialogue in the Dark". All of one's senses are suddenly sharpened. A dialogue takes place between people who might otherwise never have met one another. Pre-registration is required for visits of "Dialogue in the Dark".

Accessibility



- A wheeled walker and mobile seats are available.
- Electrical wheelchairs are not permitted because of their lights.
- Orientation and guidance systems are available for blind visitors as well as a tactile floor plan of the lighted area. Guide dogs are permitted in the foyer.
- You may park in the courtyard if you specify that you need a disability parking space when you register for the exhibition.

Frankfurt Goethe-House/Freies Deutsches Hochstift 24 C 3



© #visitfrankfurt, Holger Ullmann

Großer Hirschgraben 23 – 25
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 13 88 00

Fax: +49 (0) 69 - 13 88 02 22

E-mail: info@goethehaus-frankfurt.de

Internet: www.goethehaus-frankfurt.de

Goethe's birthplace is one of the most important historical monuments to poets in Germany. The house was built in the 18th century. It contains historical furniture and pictures to give visitors an impressive image of Goethe's youth. The Freies Deutsches Hochstift is a gallery with paintings from the time when Goethe was alive. Here, one can learn interesting things about the relationships he had with the art and artists of his time.

Accessibility at Goethe-House



- The ground floor of the Goethe-House is accessible only via 6 steps. Each step is 16 cm (6.3 inches) high. The 1st and 2nd floors are also accessible via staircases only.
- Mobile seats are available.
- Guided tours for blind and visually impaired persons are available upon request.

Accessibility at Freies Deutsches Hochstift



- The Freies Deutsches Hochstift offers separate ramp access. Please ring the bell at the main entrance.
- Mobile seats are available.
- Disability parking spaces are located in the "Goetheplatz" car park.

The Money Museum of the Deutsche Bundesbank

Wilhelm-Epstein-Straße 14
60431 Frankfurt am Main

Telephone: +49 (0) 69 - 95 66 30 73
Fax: +49 (0) 69 - 95 66 40 59
E-mail: geldmuseum@bundesbank.de
Internet: www.geldmuseum.de

You can see and hear detailed information about the history of money in the exhibition. And you will also learn how monetary and foreign exchange policy works.

Accessibility



- Mobile seats are available.
- Visually impaired and blind persons can borrow an audio guide.
- Guide dogs are permitted.
- Disability parking spaces are available.



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Historisches Museum Frankfurt 25 C 4



© #visitfrankfurt, Holger Ullmann

Saalhof 1 (Römerberg)
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 55 99

Fax: +49 (0) 69 - 21 23 07 02

E-mail: info.historisches-museum@stadt-frankfurt.de

Internet: www.historisches-museum.frankfurt.de

The Historical Museum Frankfurt (HMF) is the municipal museum of the City of Frankfurt. Here, you will find information and objects on all of the topics that have been important to Frankfurt in the past and present.

Accessibility

As an “inclusive museum”, the HMF has numerous offerings for persons who have a disability.

- A lift is available for avoiding the stairs to the museum entrance. You can also use the stepless entrance from Saalgasse.
- Apart from a few places in the Old Building, the museum is wheelchair-accessible throughout.
- A wheelchair, a wheeled walker and mobile seats are available.
- You can borrow a multimedia guide and choose between tours with audio description, in German sign language or easy-to-understand language.
- Guided tours for groups with special requirements are available.
- A tactile guidance system and tactile floor plans are installed in most parts of the museum and in most of the exhibitions to help blind and visually impaired persons orientate themselves.
- Reading glasses and magnifying glasses are available.
- Guide dogs are permitted.
- Disability parking spaces are located in the “Römer” car park.

For more information about accessibility, see www.historisches-museum.frankfurt.de.

Institute for the History of Frankfurt, Carmelite Monastery 26 C 3



© Uwe Dettmar

Münzgasse 9
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 84 25
Fax: +49 (0) 69 - 21 23 07 53
E-mail: info.amt47@stadt-frankfurt.de
Internet: www.stadtgeschichte-ffm.de

This Institute is the archive of the City of Frankfurt. Numerous old and valuable documents that have to do with the City of Frankfurt are stored here. Furthermore, regular exhibitions and lecture events are held here. From the exhibitions and lectures, you can learn more about the treasures that are stored in the Institute.

Accessibility



- Stepless access is available to the building and to the exhibition and event areas, sometimes involving the use of a lift.
- A wheeled walker is available.
- A magnifying glass is available for persons who have a visual impairment.
- Guide dogs are permitted.
- Disability parking spaces are available.

Jewish Museum 27 D 3



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Untermainkai 14 – 15
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 50 00
Fax: +49 (0) 69 - 21 23 07 05
E-mail: info@juedischesmuseum.de
Internet: www.juedischesmuseum.de

The museum is housed in the Rothschild Palace. It presents the historical development and the social and religious life of the Jewish communities in Frankfurt from the 12th to the 20th century.

Accessibility



- To access the museum without steps, go to the courtyard at the rear of the building. The address is Hofstraße 9. Please ring the bell there.
- A wheeled walker is available.
- Guide dogs are permitted.
- Disability parking spaces are located in the courtyard at the rear of the building.

Young Museum Frankfurt 28 C 4



© Stefanie Kösling



© Stefanie Kösling

Saalhof 1
60311 Frankfurt

Telephone: +49 (0) 69 - 21 23 51 54
(Monday to Thursday 10:00 am to 3:30 pm)
Fax: +49 (0) 69 - 21 24 20 78
E-mail: info.junges-museum@stadt-frankfurt.de
www.junges-museum-frankfurt.de

The Young Museum Frankfurt holds exhibitions for children aged 8 and older. Workshops and historical playrooms are available for hands-on activities on weekends.

Accessibility

- A lift is located to the right of Museumsplatz at the Fahrtoer. The cashier's office is located on Level 1.
- Seating is available.
- Guide dogs are permitted.
- Disability parking spaces are available in the "Dom/Römer" car park.

For more information about accessibility, see www.junges-museum-frankfurt.de.

Liebieghaus Skulpturensammlung **29** E 3



© #visitfrankfurt, Holger Ullmann

Schaumainkai 71
60596 Frankfurt am Main

Telephone: +49 (0) 69 - 65 00 49 - 200

Fax: +49 (0) 69 - 65 00 49 - 150

E-mail: info@liebieghaus.de

Internet: www.liebieghaus.de

The Liebieghaus offers an overview of more than 5,000 years of sculpture, from ancient Egypt to the first half of the 19th century. The sculpture collection has around 3,000 artworks.

Accessibility



- The main entrance is accessible via a ramp.
- The “Villa” exhibition area is accessible only via steps: on the ground floor via 3 steps that are 15 cm (6 inches) high, on the 1st floor via 27 steps that are 17 cm (6.7 inches) high, and on the attic floor via 23 steps that are 17 cm (6.7 inches) high.
- A wheelchair and mobile seats are available.
- Guided tours with a sign-language interpreter or with detailed image descriptions for persons who are blind or visually impaired are available during public opening hours and upon request.
- Guide dogs are permitted.
- A public disability parking space is located in front of the building.

Museum Angewandte Kunst **30** D 4



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Schaumainkai 17
60594 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 40 37

Fax: +49 (0) 69 - 21 23 07 03

E-mail: info.angewandte-kunst@stadt-frankfurt.de

Internet: www.museumangewandtekunst.de

The Museum of Applied Arts has changing exhibitions. They tell about cultural values and how the lives of people change – and how these changes find new forms of expression. This is because the focus here is on design and fashion.

Accessibility



- There is ramp access to the 1st and 2nd floors of the museum.
- Access to the 2nd floor of “Villa Metzler” is possible only via stairs with 26 steps, each of which is 17 cm (6.7 inches) high.
- A wheelchair and mobile seats are available.
- A magnifying glass is available.

Museum for Communication Frankfurt **31** D 3



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Schaumainkai 53
60596 Frankfurt am Main

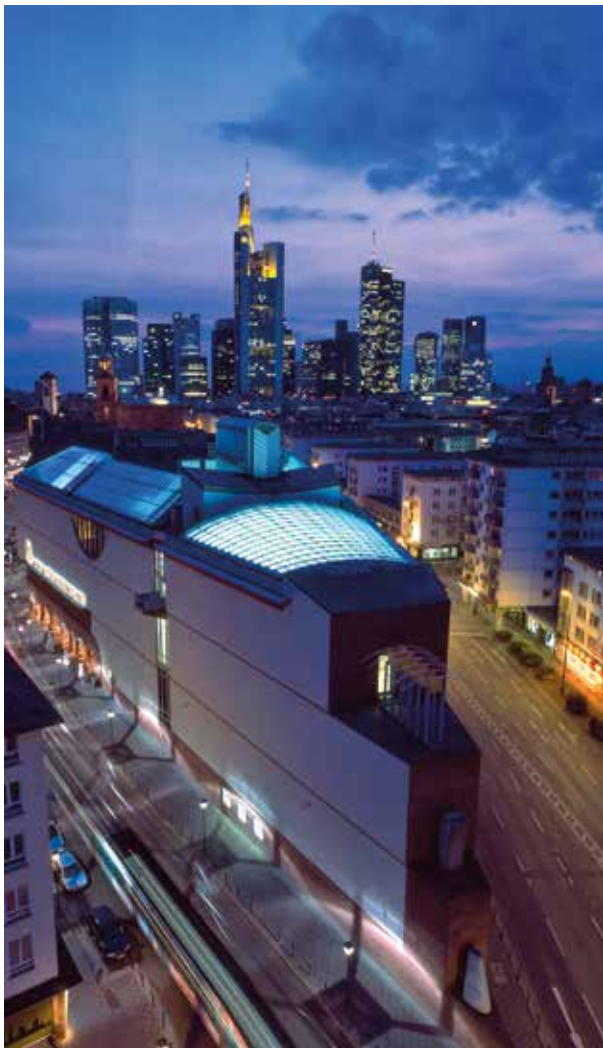
Telephone: +49 (0) 69 - 606 - 00
Fax: +49 (0) 69 - 606 06 66
E-mail: mfk-frankfurt@mspt.de
Internet: www.mfk-frankfurt.de

The museum conveys comprehensive insights into the history of communication and the world of media. Special programme offerings are provided with museum education officers for children, families and school classes.

Accessibility



- The main entrance can be accessed via a ramp.
- A wheelchair and mobile seats are available.
- A magnifying glass is available.
- Guided tours for blind and visually impaired persons, in sign language and in plain language are available upon request.
- Guide dogs are permitted.
- Disability parking spaces are located in the underground car park. Furthermore, a public disability parking space is located in front of the building.



© Axel Schneider



© Axel Schneider

The museum has 3 sites:
 Museum MMK für Moderne Kunst: Domstraße 10
 Tower MMK: Taunustor 1
 Zollamt MMK : Domstraße 3
 60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 04 47
 Fax: +49 (0) 69 - 21 23 78 82
 E-mail: mmk@stadt-frankfurt.de
 Internet: www.mmk-frankfurt.de

The museum's collection includes significant works of European and American art. The artworks date from the 1960s to present day.

Accessibility at Museum MMK Für Moderne Kunst



- The main entrance is accessible via a ramp.
- Parts of the exhibition are accessible only via 3 steps that are 17 cm (6.7 inches) high.
- A wheelchair, a wheeled walker and mobile seats are available.
- Guided tours for blind and visually impaired persons and guided tours in sign language and easy-to-understand language are available upon request.
- Please inform staff of guide dogs in advance.
- A public disability parking space is located in front of the museum.

Accessibility at Tower MMK and Zollamt MMK

Please consult the website or inquire by telephone regarding the current accessibility situation at these sites.

Goethe University's Giersch Museum **33** E 2



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Schaumainkai 83
60596 Frankfurt am Main

Telephone: +49 (0) 69 - 13 82 10 10
Fax: +49 (0) 69 - 13 82 10 111
E-mail: info@museum-giersch.de
Internet: www.museum-giersch.de

Goethe University's Giersch Museum sees itself as "the window of the university" to Frankfurt and the Rhine-Main region. Since the museum's foundation in 2000, the visitors have used it to learn more about regional art.

This aspect makes the museum something special among the museums in Frankfurt. Furthermore, various exhibitions take place here that address diverse views of Goethe University regarding sophisticated scientific topics.

Accessibility



- There are signs pointing to a wheelchair-accessible entrance.
- Ring the bell to notify the staff, and they will send you the lift. The lift takes you to the entrance area.
- Mobile seats are available.
- Guide dogs are permitted.
- There is a disability parking space located in front of the museum.

Judengasse Museum **34** C 5



© Museum Judengasse

Battonnstraße 47
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 27 07 90
Fax: +49 (0) 69 - 21 23 07 05
E-mail: info@museumjudengasse.de
Internet: www.museumjudengasse.de

Would you like to know how Jewish people lived in Frankfurt hundreds of years ago? You will learn many interesting facts about Jewish life in Frankfurt from the exhibition at the Judengasse Museum. Surrounded by ruins, you will see objects that tell how life was at the time.

Accessibility



- The Museum is wheelchair-accessible.
- Individuals who use a wheelchair can view the excavations only from above, through the glass bottom of a bridge. Access to the excavations themselves is possible only via stairs.
- A wheeled walker is available.
- Persons who are visually impaired or blind can walk through the exhibition with an audio guide.
- A magnifying glass is available.
- Guide dogs are permitted.
- A public disability parking space is located at Battonnstraße 30.

SCHIRN KUNSTHALLE FRANKFURT **35** C 4



Römerberg
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 299 88 20

Fax: +49 (0) 69 - 299 88 22 40

E-mail: welcome@schirn.de

Internet: www.schirn.de

© Schirn Kunsthalle Frankfurt

Schirn Kunsthalle Frankfurt is one of the best-known exhibition sites in Europe. It is a place where people from all walks of life meet, where new ideas are made and where critical questions about art are allowed to be asked.

Accessibility



- When coming from the direction of the Römerberg, there is a stepless entrance to the Kunsthalle along the left-hand side of the SCHIRN CAFÉ BY BADIAS.
- Disability parking spaces are available in the “Dom/Römer” car park.
- Guided tours for persons who are visually impaired or blind and guided tours in sign language take place during public opening hours and upon request. Guided tours in easy-to-understand language can be booked upon request.
- Guide dogs are permitted.
- A wheelchair and mobile seats are available.
- Even though the MINISCHIRN is not completely wheelchair-accessible, visits by children with special needs are possible.



© Senckenberg Naturmuseum

Senckenberg Museum of Natural History **36** A, B 1



© #visitfrankfurt, Holger Ullmann

Senckenberganlage 25
60325 Frankfurt am Main

Telephone: +49 (0) 69 - 754 20
Fax: +49 (0) 69 - 74 62 38
E-mail: info@senckenberg.de
Internet: www.senckenberg.de

This museum is unique because a visit there is more than a wonderful family experience. Visitors can also learn a lot and find out about the outstanding work of international researchers. 4 billion years of Earth history and the diversity of life await the guests.

Accessibility



- This main entrance is accessible via a ramp that is 83 cm (32.7 inches) wide.
- Access to the “Marine Dinosaurs” and “Meteorites and Minerals” exhibition rooms is possible only via staircases, each of which has 11 steps with a height of 16 cm (6.3 inches) each.
- Access to Room 11 in the basement in the 2nd atrium is only possible via staircase. There are 17 steps, each of which is 16 cm (6.3 inches) high.
- Mobile seats, a wheelchair and crutches are available.
- Guided tours in sign language and in easy-to-understand language are available upon request.
- Please inform staff of guide dogs in advance.
- Disability parking spaces are located next to the museum (Senckenberg Bistro car entrance).

Stages

Every week, more than 100 different events take place on stages in Frankfurt: Operas, theatre, cabaret and concerts – there is something for everyone.

Numerous event locations offer sophisticated entertainment throughout the year. For example, you can experience international and German stars at Festival Hall and the Old Opera House.





© Birgit Hupfeld

Schauspiel Frankfurt **37** C 3, A 1

Schauspiel Frankfurt consists of 3 venues: the main venue, Kammerspiele (intimate theatre) and Bockenheimer Depot.

Schauspiel Frankfurt

Neue Mainzer Straße 17
60311 Frankfurt am Main

Ticket Hotline:

Telephone: +49 (0) 69 - 134 04 00
Fax: +49 (0) 69 - 134 04 44

Telephone: +49 (0) 69 - 21 24 94 94
Fax: +49 (0) 69 - 21 24 49 88
E-mail: info@schauspielfrankfurt.de
Internet: www.schauspielfrankfurt.de

Bockenheimer Depot

Carlo-Schmid-Platz 1

60325 Frankfurt am Main
Telephone: +49 (0) 69 - 21 23 72 78
Fax: +49 (0) 69 - 21 23 95 41

Accessibility

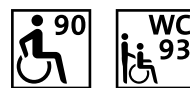
Main venue:



Intimate theatre:



Bockenheimer Depot:



All theatres

- Guide dogs are permitted at all venues.
- Up to 4 special wheelchair spaces are provided in the performance halls. In addition, there is also 1 reserved seat next to each of these spaces for an accompanying person.

Main venue and intimate theatre

- The Schauspielhaus is equipped with an audio induction loop system. There is an emergency call function installed in the lifts for persons with hearing impairments.
- Disability parking spaces are available in the “Am Theater” car park.

Bockenheimer Depot

- Disability parking is available in the “An der Bockenheimer Warte” car park. The distance to the car park is around 300 metres (984 feet). The entrance to the car park is at Adalbertstraße 10.

Alte Oper Frankfurt (Old Opera House) 38 B 3



© #visitfrankfurt, Jochen Keute

Alte Oper Frankfurt
Konzert- und Kongresszentrum GmbH
Opernplatz 1
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 134 00
E-mail: info@alteoper.de
Internet: www.alteoper.de

Accessibility



- A stepless entrance to the opera is available via the car park. In addition, the car park also features an entrance to Opéra Restaurant, which you can use during the restaurant’s opening times. Please ring the bell, as the door is not always open.
- The ticket offices can be accessed without steps. Once you are in the building, ramps on the left-hand side of the building will take you to the spaces reserved for persons who use wheelchairs. Disability parking spaces are located on the left-hand side of the building.
- Please inform staff of guide dogs in advance.
- An audio induction loop system is available in the main hall.

Commerzbank-Arena



© Commerzbank-Arena

Mörfelder Landstraße 362
60528 Frankfurt am Main

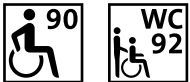
Telephone: +49 (0) 69 - 238 08 01 21

Fax: +49 (0) 69 - 238 08 01 19

Internet: www.commerzbank-arena.de

The former “Waldstadion” is not only the home stadium of the Eintracht Frankfurt football team, it also hosts concerts and other large-size events.

Accessibility



- A free shuttle bus is available for visitors with mobility impairments on days when games are played. The bus starts at the main entrance and travels to all the grandstands. That means that you pass the ticket check with your admission ticket and then wait at a bus stop on the stadium grounds for the next shuttle bus.
- The stadium has special spaces reserved for persons with mobility impairments.
- Spaces with commentary are provided for football fans who are blind or visually impaired.
- Disability parking spaces are indicated as such.

Die Komödie **39** C 3



© Rolf Oeser

Neue Mainzer Straße 14 – 18
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 28 43 30

Fax: +49 (0) 69 - 28 48 38

E-mail: info@diekomoedie.de

Internet: www.diekomoedie.de

Die Komödie is a theatre in the centre of Frankfurt at which comedies as well as other amusing plays and musicals are performed.

Accessibility



- Reserved spaces exist for persons who use wheelchairs.
- Disability parking spaces are located in the underground car park, which you can reach through the Schneidwallgasse entrance.

Festhalle Messe Frankfurt 40 C 1



© Messe Frankfurt

Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main

Telephone: +49 (0) 69 - 75 75 64 04
Fax: +49 (0) 69 - 75 75 69 49
E-mail: festhalle@messefrankfurt.com
Internet: www.festhalle.de und
www.messefrankfurt.com

Many different kinds of events are held at the famous Festival Hall at Messe Frankfurt: Concerts by world-renowned artists, shows and sporting events as well as conferences and exhibitions.

Festival Hall has a dome that is around 40 metres (131 feet) high. The hall was declared a site of historical interest in 1972. The interior has space for around 15,000 persons.

Accessibility



- Reserved grandstands are provided for persons who use wheelchairs.
- Please note: There are no lifts to the 1st and 2nd levels.
- Disability parking spaces are available on the fairgrounds. Please use the entrance through "Tor Nord" (North Gate) and have the corresponding ID cards ready.
- Guide dogs are permitted.

Information hotline for persons with disabilities:

Telephone: +49 (0) 69 - 75 75 69 99

E-mail: barrierefrei@messefrankfurt.com

Note:

Many events at Festival Hall are not organised directly by Messe Frankfurt. Therefore, please contact the respective organisers or ticket sales offices directly to find out what rules apply. You can find the contact details of the organisers and the advance sales offices as well as the seating charts on the Festival Hall website: www.festhalle.de

Fritz Rémond Theater im Zoo **41** B 6



© #visitfrankfurt, Holger Ullmann

Bernhard-Grzimek-Allee 1
60316 Frankfurt am Main

Telephone: +49 (0) 69 - 44 40 04
Fax: +49 (0) 69 - 495 09 69
E-mail: info@fritzremond.de
Internet: www.fritzremond.de

Accessibility



- 2 reserved spaces exist for persons who use wheelchairs.

Jahrhunderthalle Frankfurt



© Jahrhunderthalle Frankfurt

Kultur- und Kongresszentrum Jahrhunderthalle GmbH
Pfaffenwiese 301
65929 Frankfurt am Main

Telephone: +49 (0) 69 - 360 12 36
Fax: +49 (0) 69 - 360 12 22
E-mail: info@jahrhunderthalle.com
Internet: www.jahrhunderthalle.de

Accessibility



- There is a lift to which staff members will accompany you and which is operated by them.
- Wheelchairs and mobile seating are available.
- An audio induction loop system is available as required, depending on the event.
- Guide dogs are permitted outside the main concert hall.
- Disability parking spaces are available. Parking attendants will direct you to the spaces.

Künstlerhaus Mousonturm 42 A 6



© Jörg Baumann

Waldschmidtstraße 4
60316 Frankfurt am Main

Telephone: +49 (0) 69 - 40 58 95 20

Fax: +49 (0) 69 - 40 58 95 40

E-mail: info@mousonturm.de

Internet: www.mousonturm.de

Accessibility



- Reserved spaces exist for persons who use wheelchairs.
- Stepless access to the building is possible via a separate entrance, located at the rear of the building.
- Please inform the staff of guide dogs in advance.
- Disability parking spaces are available in the “Mousonturm” car park at Waldschmidtstraße 6.

Mal Seh'n Kino

Adlerflychtstraße 6
60318 Frankfurt am Main

Telefon: +49 (0) 69 - 59 70 845
Fax: +49 (0) 69 - 55 73 42
E-Mail: info@malsehnkino.de
Internet: www.malsehnkino.de

Accessibility



- The passageway to the cinema auditorium is 74 cm (29 inches) wide and there is a threshold in front of it, which is 7 cm (2.8 inches) high.
- An audio induction loop system is available in the cinema auditorium.
- Films are sometimes shown with subtitles or audio descriptions.
- Public disability parking spaces are located on Adlerflychtstraße.

Oper Frankfurt 43 C 3



© Rui Camilo

Willy-Brandt-Platz
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 24 94 94
Fax: +49 (0) 69 - 21 24 49 88
E-mail: info@oper-frankfurt.de
Internet: www.oper-frankfurt.de

Frankfurt Opera is the musical theatre of the (municipal) stages in Frankfurt. It is one of the most important opera stages in Europe and is located at Willy-Brandt-Platz, formerly called Theatre Square. Frankfurt Opera is renowned for its imaginative programme, which includes well-known German premieres.

Accessibility



- A stepless entrance exists across from the lift to the “Am Theater” car park, where disabled parking spaces are also available.
- Normally, there are 4 reserved spaces for persons who use wheelchairs. However, this may vary from time to time. Therefore, please inquire in advance about the spaces.
- A wheelchair is available for visitor use.
- Guide dogs are permitted.

The English Theatre Frankfurt **44** C 3



Gallusanlage 7
60329 Frankfurt am Main

Telephone: +49 (0) 69 - 24 23 16 15
Fax: +49 (0) 69 - 24 23 16 14
E-mail: box-office@english-theatre.de
Internet: www.english-theatre.de

© The English Theatre Frankfurt

The English Theatre Frankfurt has been producing plays in English for more than 35 years. It is the largest English-speaking theatre in Europe outside of the United Kingdom.

Accessibility



- The cashier's area is accessible without steps.
- You can take a lift to the performance hall. Staff members will accompany you to the lift and operate it.
- There are 4 reserved spaces for persons who use wheelchairs.
- Guide dogs are permitted.

Skyscrapers

Frankfurt is the only city in Germany with so many skyscrapers. Most of these buildings belong to banks. The skyscraper skyline of Frankfurt makes the city's appearance unique.

In this chapter, you will learn some interesting facts about 11 selected skyscrapers in Frankfurt and what makes each of them special.



MAIN TOWER 45 C 3



© #visitfrankfurt, Holger Ullmann

Neue Mainzer Straße 52 – 58
60311 Frankfurt am Main
Height: 200 metres (656 feet)
Architects: Schweger + Partner
Completion: 1999

The MAIN TOWER is the only skyscraper in Frankfurt that has a publicly accessible viewing platform. Furthermore, it has a restaurant on the 53rd floor from which you can enjoy a wonderful view of Frankfurt.

Accessibility



Persons with impaired mobility can take the lift to the technical platform, which is located underneath the viewing platform. After that, it is another 30 steps up to the viewing platform. Each of the steps is 19 cm (11.8 inches) high. Please inquire in advance, as the technical platform is not always accessible. Guide dogs are permitted upon advance notice.

For further information:

Telephone: +49 (0) 69 - 36 50 48 78

Fax: +49 (0) 69 - 36 50 48 77

E-mail: plattform@bv-maintower.de

Internet: www.maintower.de

Commerzbank Tower 46 C 3



© #visitfrankfurt, Holger Ullmann

Große Gallusstraße 17 – 19
60311 Frankfurt am Main
Height: 259 metres (850 feet)
Architect: Sir Norman Foster
Completion: 1997

The Commerzbank Tower is the tallest office building in Germany. Its framework construction is unique in the world: There is a roofed interior courtyard in the building that is 160 metres (525 feet) high. It is surrounded by a total of 9 gardens, each of which is 4 storeys high and located on different sides of the interior courtyard. The gardens ensure a pleasant climate in the building. 3 gardens contain plants from Asia, 3 from the Mediterranean region and 3 from North America – depending on whether they are located on the east, south or west sides of the interior courtyard.

Deutsche Bank 47 B 2



© #visitfrankfurt, Susanne Lang

Taunusanlage 12
60325 Frankfurt am Main
Height: 158 metres (518 feet)
Architect: ABB Architekten
Completion: 1984

The twin towers of Deutsche Bank have also earned the nickname “Debit and Credit”. The reflecting outer walls of the towers are made of glass and are very impressive in appearance. A granite sculpture, which is 5 metres (16 feet) tall, stands in the entrance hall. It is called Continuity and has the shape of a two-sided endless loop. The sculpture was cut from a single stone by the artist, Professor Max Bill.

European Central Bank 48 C 6



© #visitfrankfurt, Holger Ullmann

Sonnemannstraße 20
60314 Frankfurt am Main
Height: 185 metres (607 feet)
Architect: COOP HIMMELB(L)AU
Completion: 2014

The new European Central Bank (ECB) building is located at the Osthafen, near the former Main Market Hall. The Hall dates back to the 1920s and is protected as a site of historical interest. It is maintained as a part of the ECB. The characteristic double office tower became an addition to the Frankfurt skyline in 2014.

Gallileo 49 C 3



© #visitfrankfurt, Susanne Lang

Gallusanlage 7, 60329 Frankfurt am Main
Height: 137 metres (449 feet)
Architect: Novotny, Mähner & Assoziierte, Completion: 2003

The name of the skyscraper is unusual because it is a combination of two other names:

1. The Gallus district, the site of the building, and
2. Galileo Galilei, the Italian mathematician

That is also why Gallileo is spelled with a double “L”.

The building is also L-shaped, as the 6-storey base construction is wider on one side. When viewed in combination with Hotel Fürstehof located across from it, this base construction resembles an entrance portal to Kaiserstraße with its historical buildings.

JAPAN CENTER 50 C 3



© Japan Center

Taunustor 2 – 4
60311 Frankfurt am Main
Height: 115 metres (377 feet)
Architects: Ganz + Rolfes
Completion: 1996

The exterior of the JAPAN CENTER is very reminiscent of regions in the Far East: It has a broadly projecting roof and reddish-brown outer walls made of granite plates with repeating patterns. Each granite plate is 90 cm by 180 cm (35 inches by 71 inches) in size. This dimension is frequently found in traditional Japanese architecture. The entrance area with its stone garden offers a Japanese atmosphere.

MesseTurm 51 C 1



© #visitfrankfurt, Holger Ullmann

Friedrich-Ebert-Anlage 49
60327 Frankfurt am Main
Height: 257 metres (843 feet)
Architect: Helmut Jahn
Completion: 1991

The MesseTurm has a distinctive building structure, consisting of base, tower and pinnacle. It looks a lot like the style of American skyscrapers of the 1920s.

The pinnacle of the MesseTurm resembles a pyramid and is instantly recognisable in every picture of the Frankfurt skyline.

PalaisQuartier 52 B 4

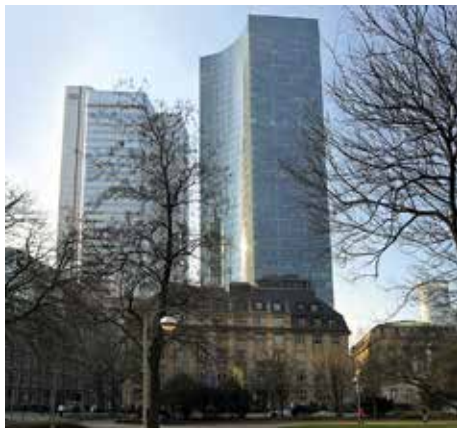


© #visitfrankfurt, Holger Ullmann

Thurn-und-Taxis-Platz 6
60313 Frankfurt am Main
Height: 135 metres (443 feet)
Architects: KSP Engel & Zimmermann
Completion: 2010

The PalaisQuartier consists of 4 buildings. One of these is the NEXTOWER, which has become the new landmark of the PalaisQuartier at the Zeil. The high-rise is very elegant with its slightly bent glass facade. One of the towers is home to the new Hotel Jumeirah Frankfurt.

Skyper 53 C 2 – 3



© #visitfrankfurt, Holger Ullmann

Taunusanlage 1
60329 Frankfurt am Main
Height: 154 metres (443 feet)
Architect: JSK
Completion: 2004

The Skyper high-rise is not only directly connected to a historical villa from 1915, but also to a 6-storey residential and commercial building. Shops and restaurants are located on the ground floor. The idea here is to make the combination of working and living even more attractive.

Tower 185 54 C 1

Friedrich-Ebert-Anlage 35 – 37
60327 Frankfurt am Main
Height: 200 metres (505 feet)
Architects: Prof. Christoph Mäckler Architekten
Completion: 2011

Tower 185 has 50 floors and is thus the 4th-tallest office building in Germany. Approaching the building, you are immediately impressed by its tall stone columns in the entrance area. With a height of 20 metres (66 feet), the lobby is the tallest in the city. The entire building is designed in a way to maximise energy conservation and is in fact certified as a “Green Building”. “Green Building” is reserved for buildings that consume extremely small amounts of energy.

Westend-Tower 55 C 2



© #visitfrankfurt, Holger Ullmann

Westendstraße 1
Mainzer Landstraße 58
60325 Frankfurt am Main
Height: 208 metres (656 feet)
Architects: Kohn, Pedersen, Fox/Nägele, Hofmann, Tiedemann
Completion: 1993

The pinnacle of the Westend-Tower looks a little bit like a crown with spokes extending out from the building by 11 metres (36 feet). During winter, this crown is heated to prevent icicles from forming and falling down on people passing by on the ground. A sculpture 12 metres (39 feet) tall stands in front of the building. It represents an upside-down necktie extending up into the air. The sculpture was created by Claes Oldenburg and Coosje van Bruggen.

Shopping

Do you like to shop? Then you will enjoy going shopping in Frankfurt, because here you will find everything your heart desires: Not only luxury items, fashion and arts and crafts, but also numerous galleries with a wide range of products. You'll also find trendy and outrageous accessories, created by young Frankfurt designers. Go ahead and do some window shopping!





© #visitfrankfurt, Holger Ullmann

Zeil and Konstablerwache **56** B 4-5



© #visitfrankfurt, Holger Ullmann

The Zeil pedestrian zone is the main shopping street in Frankfurt. Here, you will find department stores, shopping centres and specialist shops.

Konstablerwache is the name of the square at the east end of the Zeil.

A farmers' market is held there every Thursday and Saturday at Konstablerwache.

Accessibility

- The pedestrian zone is flat-paved. Konstablerwache is partially cobblestoned and slightly elevated. There are a few steps, but also 2 ramps that lead onto the plateau:
 - If you are coming from the pedestrian zone: Next to the entrance to the Konstablerwache commuter and subway train station (S-Bahn and U-Bahn)
 - If you are coming from the tram: In the middle of the square
- Seating is available.
- The nearest public toilet for persons with disabilities is located at the Hauptwache square on Level B of the subway station.

MyZeil Shopping Centre **57** B 4



© #visitfrankfurt, Holger Ullmann

Zeil 106
60313 Frankfurt am Main

Telephone: +49 (0) 69 - 29 72 39 70

Fax: 49 (0) 69 - 29 72 39 72 1

E-mail: info@myzeil.de

Internet: www.myzeil.de

The MyZeil shopping centre is located in the heart of the Zeil promenade and is one of the most impressive and most modern shopping centres in Germany. Its extraordinary architecture is also something very special. On 6 levels with lots of natural light, 80 different businesses invite you to shop, enjoy and relax.

Accessibility



- Guide dogs are permitted.

Skyline Plaza **58** C 1



© #visitfrankfurt, Holger Ullmann

Europa-Allee 6
60327 Frankfurt am Main

Telephone: +49 (0) 69 - 29 72 87 00

Internet: www.skylineplaza.de

This shopping centre has not only many different businesses, but also a rooftop with:

- a restaurant
- a children's playground
- recreational facilities
- a viewing platform

Accessibility



- Seating is available.
- Guide dogs are permitted.

Berger Straße **59** A 5–6



© #visitfrankfurt, Holger Ullmann

Berger Straße has not only boutiques for young people, but also small shops with a wide variety of products as well as restaurants and pubs.

Accessibility

- Berger Straße is a one-way street with sidewalks of normal width on both sides. There are cobblestones in the pedestrian zone at the Uhrtürmchen (little clock tower) in Bornheim Mitte and at Fünffingerplatz.

Freßgass' – Große Bockenheimer Straße **60** B 3



© #visitfrankfurt, Holger Ullmann

A part of Große Bockenheimer Straße is called Freßgass' because of the many bistros, restaurants and delicatessen shops there.

Accessibility

- The Freßgass' is situated in the pedestrian zone and is laid out with cobblestones.

GALERIA Kaufhof Frankfurt An der Hauptwache **61** B 4



© Galeria Kaufhof

Zeil 116 – 126
60313 Frankfurt am Main

Telephone: +49 (0) 69 - 21 91 - 0
Fax: +49 (0) 69 - 21 91 - 125
E-mail: service@galeria-kaufhof.de
Internet: www.galeria-kaufhof.de

GALERIA Kaufhof is a department store with a huge sales area spread out over 10 floors. It offers a wide range of products. Here, you can rummage around to your heart's delight!

Accessibility



- GALERIA Kaufhof offers a customer escort service for blind and visually impaired persons. Please make arrangements ahead of time for this service.

Goethestraße **62** B 3



© #visitfrankfurt, Holger Ullmann



© #visitfrankfurt, Holger Ullmann

This street has a large number of boutiques with international designer products, fashion and jewellery.

Accessibility

- Goethestraße is a one-way street with wide sidewalks on both sides.



© #visitfrankfurt, Holger Ullmann

Kleinmarkthalle 63 C 4



© #visitfrankfurt, Holger Ullmann

Hasengasse 5 – 7
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 23 36 96
E-mail: kleinmarkthalle@hfm-frankfurt.de
Internet: www.kleinmarkthalle.de und
www.hfm-frankfurt.de

You will find a huge selection of fresh fruit, vegetables, meat and fish at the Kleinmarkthalle (small market hall). Furthermore, delicatessen foods and spices from around the world can be found here.

Accessibility



- The passageways between the many sales booths are sometimes very narrow. The upper floor and the basement can be reached by lift.
- Guide dogs are permitted.



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Frankfurt-Sachsenhausen and Schweizer Straße, Brückenstraße and Wallstraße

64 D 5, E 4



© #visitfrankfurt, Holger Ullmann

These 3 streets in Frankfurt-Sachsenhausen are famous for their fashion boutiques, delicatessen shops, cafes, restaurants and apple wine pubs.

Accessibility

- Schweizer Straße is a 2-lane to 3-lane street with sidewalks of normal width on both sides.
- Brückenstraße and Wallstraße are 1-lane to 2-lane streets with sidewalks of normal width.

Cuisine

The people who live in Frankfurt come from many different countries around the globe. That is why you can find the right food for every taste here – no matter whether you would like to try true Frankfurt specialities or cuisine from other countries.





© #visitfrankfurt, Holger Ullmann

Frankfurt Cuisine

Everyone who visits Frankfurt should visit at least one of the many beautiful apple wine pubs and try a glass of apple wine. Apple wine has been the national drink of the people of Frankfurt for centuries. Here, it is called “Ebbelwei”, served in the “Bembel” (an earthenware jug) and drunk out of a “Gerippte” (a glass with the typical ribbed shape). Apple wine is served when you eat “Handkäs’ mit Musik” (a very aromatic cheese with caraway seeds), “Rippchen mit Kraut” (pork ribs with sauerkraut) or the famous “Frankfurter Grüne Soße” (a sauce prepared with seven fresh herbs).

For a list of apple wine pubs and popular restaurants offering modern cuisine, visit the website of the Frankfurt Tourist+Congress Board at www.frankfurt-tourismus.de; open the “Discover + Experience” menu and select “Cuisine”.

Accessibility

On the following pages, you will find a short selection of restaurants. All of these restaurants:

- can be accessed without steps
- have a toilet for persons with disabilities
- permit guide dogs

You will find additional wheelchair-accessible restaurants with toilets for persons with disabilities at hotels, museums and shopping centres.

For additional information on the accessibility of individual restaurants in Frankfurt, visit www.frankfurt-inklusive.de.

Holbein's Restaurant at Städel Museum 65 E 3



© Meyer Catering & Service GmbH

Holbeinstraße 1
60596 Frankfurt am Main

Telephone: +49 (0) 69 - 66 05 66 66
Fax: +49 (0) 69 - 66 05 66 77
E-mail: holbeins@meyer-frankfurt.de
Internet: www.holbeins.de

Accessibility



- The lift for persons with impaired mobility is located to the right of the main entrance.
- Gluten-free and lactose-free menu items are available upon request.
- Public disability parking spaces are located on Holbeinstraße, at the corner of Schaumainkai.

Margarete 66 C 4



© Alexander Kraus

Braubachstraße 18 – 22
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 21 99 99 03
E-mail: info@margarete.eu
Internet: www.margarete-restaurant.de

Accessibility



- Gluten-free and lactose-free menu items are available upon request.
- Public disability parking spaces are located on Braubachstraße and in the “Römer” car park.

Schuch's Restaurant

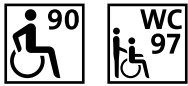


© Schuch's Restaurant

Alt Praunheim 11
60488 Frankfurt am Main

Telephone: +49 (0) 69 - 76 10 05
E-mail: info@schuchs-restaurant.de
Internet: www.schuchs-restaurant.de

Accessibility



- Gluten-free and lactose-free menu items are available.

Caféhaus Siesmayer at Palmengarten 67 A 1



© Caféhaus Siesmayer

Siesmayerstraße 59
60323 Frankfurt am Main

Telephone: +49 (0) 69 - 90 02 92 00
E-mail: sales@cafe-siesmayer.de
Internet: www.cafe-siesmayer.de

Accessibility



- Gluten-free and lactose-free menu items are available.
- Public disability parking spaces are located on Siesmayerstraße near the Palmengarten.



© Schwarzer Stern

Römerberg 6
60311 Frankfurt am Main

Telephone: +49 (0) 69 - 29 19 79
Fax: +49 (0) 69 - 28 05 01
E-mail: reservierung@schwarzerstern.de
E-mail: info@schwarzerstern.de
Internet: www.schwarzerstern.de

Accessibility



- There are individual steps on the ground floor level. These steps divide the space into different areas. The steps are each 18 cm (7 inches) high.
- Gluten-free and lactose-free menu items are available upon request.
- Public disability parking spaces are located in the “Römer” car park.

Festivals

Festivals are held year-round in Frankfurt! The annual programme includes traditional folk festivals, culinary events and the Christmas market. And, of course, there's also the Museum Embankment Festival, one of the great culture festivals in Europe.





© #visitfrankfurt, Holger Ullmann

General Information

This chapter contains information regarding the festivals, which are organised by the Frankfurt Tourist+Congress Board. Contact details can be found in the “Useful Addresses” section on Page 118.

Accessibility

- Public toilets for persons with disabilities are available in at least 1 mobile toilet container at all festivals.
- Marked disability parking spaces can be found near the fairgrounds.

Please note:

- All of the festivals are visited by large numbers of people. Therefore, it can become very crowded at the event sites.
- Cables are usually laid in cable protectors on the ground. This means that you will have to negotiate your way over these cable protectors.



© #visitfrankfurt, Holger Ullmann

Museum Embankment Festival **69** C, D, E 2-4

Event location: Museum Embankment, Mainkai

Date: Last weekend in August

Arrival tip: Take U4 or U5 to the Dom/Römer stop

The Museum Embankment Festival is one of Europe's largest cultural celebrations. The focus is firmly placed on the city's riverside museums and the Main Embankment (Mainufer).

Entertainment is also provided on several stages on the Main Embankment. A large variety of international cuisine is just as much a part of the event as the countless arts and crafts stalls. On Sunday night, a fireworks event with a musical background concludes the festivities.

Accessibility

- On the southern side, the sidewalk along the street called Schaumainkai is wide, but cobblestoned in some parts.
- There is also a wide pedestrian walkway directly next to the Main embankment. You can find the descents from Schaumainkai to the riverside here:
 - across from the park of the Museum Angewandte Kunst (Museum of Applied Arts)
 - at Schaumainkai, house number 53
 - at the Städel Museum
 - at Rubensstraße

All descents are paved with cobblestones. Only the descent at Schaumainkai near Rubensstraße is paved with asphalt. Every descent has a paved section for persons using wheelchairs or wheeled walkers.

For additional information regarding individual museums and their accessibility, please refer to the "Museums" chapter starting on Page 48 of this brochure.



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Dippemess

Event location: Ratsweg Fairground

Dates: Three weeks in March/April and 10 days in September

The word “Dippemess” is Frankfurt dialect and means something like “a trade fair for pottery”. The Dippemess used to be a market for traditional arts and crafts.

Now, it is a large, semi-annual market with changing high-tech amusement rides, like a free-fall tower and a white-water ride.

Accessibility

- The fairground at Ratsweg is mostly asphalted.
- Access to the amusement rides is often not stepless, but many amusement rides offer assistance.
- The fair tent is accessible without steps or with a ramp.



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Frankfurt Christmas Market **70** B, C 4

Event location: Liebfrauenberg, Neue Kräme, Paulsplatz, Römerberg, Fahrtor, Mainkai, Friedrich-Stoltze-Platz

Date: From the Wednesday before the 1st Sunday of Advent to the 22nd of December

Arrival tip: With Tram Line 11 or 12 to Römer/Paulskirche or with U4 or U5 to Dom/Römer

This traditional Christmas market features historical carousel and arts and crafts booths. In addition, there are Frankfurt specialities and other delicacies.

Accessibility

- The Römerberg is paved entirely with cobblestones, St Paul's Square and Neue Kräme partially so.
- There is a slight downward slope from the Römerberg to the River Main.
- Public toilets for persons with disabilities are located under St Paul's Square. They can be reached by lift.

Frankfurt – City of Trade Fairs

Frankfurt has always been the site of many trade fairs, even as early as the Middle Ages. This was because of the city's central location. It is located at a point where international trade routes crossed. Nowadays, Frankfurt is home to the second-largest fairgrounds.

Each year in May, blind and visually impaired visitors come to the SightCity fair.





© Jacquemien

Messe Frankfurt C 1

Messe Frankfurt GmbH
Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main

Telephone: +49 (0) 69 - 75 75 - 0
Fax: +49 (0) 69 - 75 75 64 33
E-mail: info@messefrankfurt.com
Internet: www.messefrankfurt.com

Contact for persons with disabilities:

Telephone: +49 (0) 69 - 75 75 69 99
E-mail: barrierefrei@messefrankfurt.com

General information

Messe Frankfurt is the world's largest organiser of trade fairs, conventions and other events with its own fairgrounds. Around 300 events take place each year on the Frankfurt fairgrounds.

Messe Frankfurt offers comprehensive services, for example, the renting of the fairgrounds or of individual halls, the construction of trade fair booths and marketing support. It can also provide personnel and catering. Messe Frankfurt thus supports its customers from around the world with the planning, organisation and execution of their event.

Accessibility

The person who accompanies you to Messe Frankfurt events receives free admission.

The prerequisites for this are:

- You have purchased a ticket at the regular admission price.
- You have a disability pass with the letter "B" written on the front, which means that you depend on an escort.

- Are you travelling in an automobile, and do you have a disabled parking pass or a disability pass with the letters “aG” written on the back? Then please drive to the North Gate (“Tor Nord”). Traffic attendants will help you to find a suitable parking space on the fairgrounds.
- There are wheelchair-accessible entrances to the grounds and to the halls. Between the halls, you can travel in comfort on covered moving walkways.
- You can borrow a wheelchair or a scooter during the trade fair. To do so, proceed to the clinic in the Operation & Security Centre (OSC) in Hall 4 or the clinic in Hall 8.o. You will need to leave a deposit of 50 euros for the loan unit.
- There are many public toilets for persons with disabilities on the fairgrounds. They are equipped with the EURO locking system.

Important!

The organiser of an individual event is often not Messe Frankfurt itself. This is often the case, for example, with concerts at Festival Hall and with conventions. The rules of the other organisers apply in such cases. Please obtain the information you need directly from the organiser responsible for the event.

SightCity



© #visitfrankfurt, Holger Ullmann

SightCity is a trade fair presenting aids for blind and visually impaired persons. It has been taking place in May of each year since 2003. Admission is free.

Event site:

Sheraton Airport Hotel
Hugo-Eckener-Ring 15
60549 Frankfurt am Main

Organiser:

SightCity GmbH c/o metec AG
Hasenbergstraße 31
70178 Stuttgart

Telephone: +49 (0) 711 - 666 03 18

Fax: +49 (0) 711 - 666 03 33

E-mail: info@sightcity.net

Internet: www.sightcity.net

Accessibility

- Please contact the event organiser for information regarding accessibility.

Hotels

No matter whether you are visiting Frankfurt for business or pleasure: There is a great variety of places where you can spend the night. Surely you will find something that suits you.





© Radisson Blu

General Information

You will find a list of hotels in Frankfurt on the following pages. Of course, Frankfurt has a large number of other hotels, but the hotels listed in this brochure can all be accessed either without steps, by ramp or by lift. In addition, they have a wheelchair-accessible bathroom in the public area. The door widths listed refer to the hotel rooms.

Availability of wheelchair-accessible rooms cannot always be guaranteed. Therefore, the Frankfurt Tourist+Congress Board (TCF) recommends that you inquire about such rooms as far in advance as possible – either through the TCF or at the hotels directly.

The hotels are divided into 3 price categories:

- Price Category A: The least expensive single room costs more than 100 euros.
- Price Category B: The least expensive single room costs between 51 and 100 euros.
- Price Category C: The least expensive single room costs 50 euros or less.

You can book your room:

- by Internet: www.frankfurt-tourismus.de
- by telephone: +49 (0) 69 - 21 23 08 08
- by e-mail: info@infofrankfurt.de

Advantages to you:

- The employees are personally familiar with the hotels and will be happy to advise you.
- The reservation service is free of charge.
- There is a large selection of hotels in all price categories and areas in the city.

108 HOTELS

Price Category A (least expensive single room more than 100 euros)

Fleming's Selection Hotel Frankfurt-City

Eschenheimer Tor 2
60313 Frankfurt am Main

Tel: +49 (0) 69 - 427 23 20
Fax: +49 (0) 69 - 37 00 33 33
frankfurt-city@flemings-hotels.com
www.flemings-hotels.com

Accessibility

- 1 wheelchair-accessible double room with single beds



Grandhotel Hessischer Hof

Friedrich-Ebert-Anlage 40
60325 Frankfurt am Main

Tel: +49 (0) 69 - 75 40 - 0
Fax: +49 (0) 69 - 75 40 29 24
info@ghh.de
www.grandhotel-hessischer-hof.com

Accessibility

- 1 wheelchair-accessible double room



Hilton Frankfurt City Centre

Hochstraße 4
60313 Frankfurt am Main

Tel: +49 (0) 69 - 133 80 00
Fax: +49 (0) 69 - 13 38 20
info.frankfurt@hilton.com
www.frankfurt-hilton.com

Accessibility

- 5 wheelchair-accessible double rooms (door width 77 cm)
- Audio induction loop and DeafGard available
- Disability parking in the underground car park (valet parking service)



Hilton Frankfurt Airport

The Squire, Am Flughafen
60549 Frankfurt am Main

Tel: +49 (0) 69 - 26 01 20 00
Fax: +49 (0) 69 - 26 01 20 01
sales.frankfurtairport@hilton.com
www.hilton.de/frankfurtairport

Accessibility

- 3 wheelchair-accessible double rooms with connecting door to adjacent room
- 4 disability parking spaces in the underground car park



Hilton Garden Inn

The Squire, Am Flughafen
60549 Frankfurt am Main

Tel: +49 (0) 69 - 45 00 25 00
Fax: +49 (0) 69 - 45 00 25 01
sales.frankfurtairport@hilton.com
www.frankfurtairport.hgi.com

Accessibility

- 3 wheelchair-accessible single rooms
- 4 disability parking spaces in the underground car park



Hyatt Place Frankfurt Airport

De-Saint-Exupéry-Straße 4
60549 Frankfurt am Main

Tel: +49 (0) 69 - 643 51 12 34
frankfurtairport.place@hyatt.com
www.frankfurtairport.place.hyatt.com

Accessibility

- 4 wheelchair-accessible double rooms
- Rooms with connecting door to other double room (not wheelchair-accessible)
- Fixed magnifiers on several floors
- 2 disability parking spaces



Price Category A (least expensive single room more than 100 euros)

Inside Frankfurt Ostend

Hanauer Landstraße 81
60314 Frankfurt am Main

Tel: +49 (0) 69 - 29 92 52 0
inside.frankfurt.
ostend@melia.com
www.melia.com

Accessibility

- 6 wheelchair-accessible double rooms
- 4 of them are double rooms with connecting doors
- Magnifiers available
- 1 disability parking space



InterContinental Frankfurt

Wilhelm-Leuschner-Str. 43
60329 Frankfurt am Main

Tel: +49 (0) 69 - 260 50
Fax: +49 (0) 69 - 25 24 67
frankfurt@ihg.com
www.frankfurt.
intercontinental.com

Accessibility

- 1 wheelchair-accessible single room with connecting door to adjacent room
- 2 disability parking spaces in the underground car park
- DeafGard, visual fire alarm, visual door bell



Jumeirah Frankfurt

Thurn-und-Taxis-Platz 2
60313 Frankfurt am Main

Tel: +49 (0) 69 - 297 23 70
Fax: +49 (0) 69 - 297 23 73 17
jfinfo@jumeirah.com
www.jumeirah.com/
frankfurt

Accessibility

- 3 wheelchair-accessible double rooms
- Disability parking in the MyZeil car park



Maritim Hotel Frankfurt

Theodor-Heuss-Allee 3
60486 Frankfurt am Main

Tel: +49 (0) 69 - 75 78 - 0
Fax: +49 (0) 69 - 75 78 10 00
info.fra@maritim.de
www.maritim.de

Accessibility

- 2 wheelchair-accessible single rooms
- 9 disability parking spaces in the underground car park



Frankfurt Marriott Hotel

Hamburger Allee 2
60486 Frankfurt am Main

Tel: +49 (0) 69 - 79 55 - 0
Fax: +49 (0) 69 - 79 55 24 32
info.frankfurt@
marriott-hotels.com
www.frankfurt-marriott.de

Accessibility

- 2 wheelchair-accessible double rooms
- 3 disability parking spaces in the underground car park



Plaza Frankfurt Congress Hotel

Lyoner Straße 44 – 48
60528 Frankfurt am Main

Tel: +49 (0) 69 - 663 33 39
reservation@cp-frankfurt.
com
www.cp-frankfurt.com

Accessibility

- 2 wheelchair-accessible double rooms
- Audio induction loop in the conference area upon request
- Disability parking in the underground car park



Price Category A (least expensive single room more than 100 euros)

Rocco Forte Villa Kennedy

Kennedyallee 70
60596 Frankfurt am Main

Tel: +49 (0) 69 - 717 12 - 0
Fax: +49 (0) 69 - 717 12 20 00
reservations.villakennedy@
roccofortecollection.com
www.villakennedy.com

Accessibility

- 1 wheelchair-accessible double room
- 2 disability parking spaces in the underground car park
- Wheelchair-accessible to all areas of the building
- Wheelchair available



Steigenberger Frankfurter Hof

Am Kaiserplatz
60311 Frankfurt am Main

Tel: +49 (0) 69 - 215 02
Fax: +49 (0) 69 - 215 902
frankfurter-hof@
steigenberger.de
www.frankfurter-hof.
steigenberger.de

Accessibility

- 1 wheelchair-accessible single room (queen-size bed) with connecting door to adjacent room



Scandic Frankfurt Museumsufer

Wilhelm-Leuschner-
Straße 34
60329 Frankfurt am Main

Tel: +49 (0) 69 - 90 74 59 - 0
museumsufer@
scandichotels.com
www.scandichotels.de

Accessibility

- 11 wheelchair-accessible double rooms
- 2nd spyhole in room door at a height of 1.20 m
- Wheelchair available
- Magnifier and audio induction loop system available
- Disability parking space upon request



Sofitel Frankfurt Opera

Opernplatz 16
60313 Frankfurt am Main

Tel: +49 (0) 69 - 25 66 95 - 0
h8159@sofitel.com
www.sofitel.com

Accessibility

- 2 wheelchair-accessible double rooms
- Bar, restaurant, conference rooms and spa area can be reached without steps
- Disability parking space



Price Category B (least expensive single room from 51 to 100 euros)

Amadeus

Röntgenstraße 5
60388 Frankfurt am Main

Tel: +49 (0) 61 09 - 37 00
Fax: +49 (0) 61 09 - 37 07 20
info@hotel-amadeus-
frankfurt.de
www.hotel-amadeus-
frankfurt.de

Accessibility

- 3 wheelchair-accessible single rooms
- 3 disability parking spaces in the hotel's own underground car park



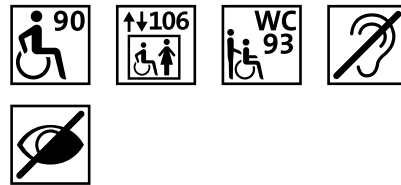
Aparthotel Adagio Frankfurt City Messe

Hamburger Allee 4
60486 Frankfurt am Main

Tel: +49 (0) 69 - 40 89 98 - 0
h9939@adagio-city.com
www.adagio-city.com

Accessibility

- 8 wheelchair-accessible double rooms
- Emergency light and visual alarm in the rooms



Best Western Premier IB Hotel Friedberger Warte

Homburger Landstraße 4
60389 Frankfurt am Main

Tel: +49 (0) 69 - 768 06 40
Fax: +49 (0) 69 - 768 06 45 55
info.frankfurt@ibhotels.de
www.ibhotel-frankfurt.de

Accessibility

- 5 wheelchair-accessible double rooms with single beds
- 2 disability parking spaces in the hotel's guest parking area



Domero Hotel Frankfurt Messe

Lissabonner Straße 2
60327 Frankfurt am Main

Tel: +49 (0) 69 - 76 80 71 10
Fax: +49 (0) 69 - 76 80 71 19 99
fo.frankfurt@dormero.de
www.dormero-hotel-
frankfurt.de

Accessibility

- 2 wheelchair-accessible double rooms
- 1 disability parking space in the hotel's parking area



Dorint Hotel Frankfurt Niederrad

Hahnstraße 9
60528 Frankfurt am Main

Tel: +49 (0) 69 - 66 30 60
Fax: +49 (0) 69 - 66 30 60 00
info.frankfurt-niederrad@
dorint.com
www.dorint.com

Accessibility

- 1 wheelchair-accessible double room
- 1 disability parking space



Fleming's Express Hotel Frankfurt

Poststraße 8
60329 Frankfurt am Main

Tel: +49 (0) 69 - 27 39 10
frankfurt.express@
flemings-hotels.com
www.flemings-hotels.com

Accessibility

- 1 wheelchair-accessible double room with single beds



Price Category B (least expensive single room from 51 to 100 euros)

Ibis Frankfurt Messe

Breitenbachstraße 7
60487 Frankfurt am Main

Tel: +49 (0) 69 - 24 70 70
Fax: +49 (0) 69 - 24 70 71 32
h1589@accor.com
www.ibishotel.com

Accessibility

- 2 wheelchair-accessible single rooms



Ibis Hotel Frankfurt City Messe

Leonardo-da-Vinci-Allee 40
60486 Frankfurt am Main

Tel: +49 (0) 69 - 28 60 70
Fax: +49 (0) 69 - 28 60 77 77
h3682@accor.com
www.ibishotel.com

Accessibility

- 2 wheelchair-accessible double rooms
- 3 disability parking spaces in front of the main entrance



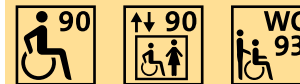
Lindner Congress Hotel Frankfurt

Bolongarostraße 100
65929 Frankfurt am Main

Tel: +49 (0) 69 - 33 00 20 - 0
Fax: +49 (0) 69 - 33 00 29 99
info.frankfurt@lindner.de
www.lindner.de

Accessibility

- 2 wheelchair-accessible double rooms
- 2 disability parking spaces in the hotel's underground car park



Lindner Hotel & Sports Academy

Otto-Fleck-Schneise 8
60528 Frankfurt am Main

Tel: +49 (0) 69 - 339 96 80
Fax: +49 (0) 69 - 339 96 83 33
reservierung.sportsacademy@lindner.de
www.lindner.de

Accessibility

- 3 wheelchair-accessible double rooms with single beds and connecting door to adjacent room
- 9 disability parking spaces in the car park



Mövenpick Hotel Frankfurt City

Den Haager Straße 5
60327 Frankfurt am Main

Tel: +49 (0) 69 - 788 07 50
Fax: +49 (0) 69 - 788 07 58 88
hotel.frankfurt.city@movenpick.com
www.movenpick.com/frankfurt-city

Accessibility

- 2 wheelchair-accessible double rooms with connecting door to adjacent room
- Visual fire alarm
- 4 disability parking spaces in the underground car park



Motel One Frankfurt-Eastside

Hanauer Landstraße 142
60314 Frankfurt am Main

Tel: +49 (0) 69 - 13 02 57 80
Fax: +49 (0) 69 - 13 02 57 80
frankfurt@motel-one.com
www.motel-one.com

Accessibility

- 2 wheelchair-accessible double rooms
- 2 disability parking spaces in the hotel's parking area



Price Category B (least expensive single room from 51 to 100 euros)

Motel One Frankfurt-Messe

Europa-Allee 25
60327 Frankfurt am Main

Tel: +49 (0) 69 - 66 12 45 30
Fax: +49 (0) 69 - 66 12 45 310
frankfurt-messe@
motel-one.com
www.motel-one.com

Accessibility

- 6 wheelchair-accessible double rooms
- 3 disability parking spaces in the underground car park



MOXY Frankfurt East

Hanauer Landstraße 162
60314 Frankfurt am Main

Tel: +49 (0) 69 - 59 77 21 40
info@moxy-frankfurt.de
www.marriott.de/hotels/
travel/fraoh-moxy-frankfurt-
east/

Accessibility

- 20 wheelchair-accessible double rooms, some of them family suites
- 2 disability parking spaces



Park Inn by Radisson Frankfurt Airport

Amelia-Mary-Earhart-Str. 10
60549 Frankfurt am Main

Tel: +49 (0) 69 - 9 00 27 60
Fax: +49 (0) 69 - 90 02 76 10
info.frankfurt@
rezidorparkinn.com
www.parkinn.com/
airport-hotel-frankfurt

Accessibility

- 2 wheelchair-accessible double rooms with connecting door to adjacent room
- Disability parking in the hotel's parking area



Radisson Blu

Franklinstraße 65
60486 Frankfurt am Main

Tel: +49 (0) 69 - 77 01 55 - 0
Fax: +49 (0) 69 - 77 01 55 10
info.frankfurt@
radissonblu.com
www.radissonblu.com/
hotel-frankfurt

Accessibility

- 4 wheelchair-accessible single rooms with connecting door to adjacent room
- 14 disability parking spaces in the underground car park



Ramada Frankfurt City Centre and Financial District

Weserstraße 17 – 19
60329 Frankfurt am Main

Tel: +49 (0) 69 - 31 08 10
Fax: +49 (0) 69 - 31 08 15 55
info@ramada-frankfurt.com
www.ramada-frankfurt.com

Accessibility

- 2 wheelchair-accessible double rooms



VCH Spenerhaus

Dominikanergasse 5
60311 Frankfurt am Main

Tel: +49 (0) 69 - 21 65 14 10
Fax: +49 (0) 69 - 21 65 15 22
rezeption@spenerhaus.de
www.spenerhaus.de

Accessibility

- 2 wheelchair-accessible double rooms with single beds



Price Category B (least expensive single room from 51 to 100 euros)

Welcome Hotel Frankfurt

Leonardo-da-Vinci-Allee 2
60486 Frankfurt am Main

Tel: +49 (0) 69 - 7 70 67 00
Fax: +49 (0) 69 - 7 70 67 04 44
info.fra@welcome-hotels.
com
www.welcome-hotels.com

Accessibility

- 2 wheelchair-accessible single rooms with connecting door to adjacent room
- 2 disability parking spaces in the underground car park



Price Category C (least expensive single room up to 50 euros)

B&B Hotel Frankfurt-Niederrad

Colmarer Straße 3
60528 Frankfurt am Main

Tel: +49 (0) 69 - 67 86 53 90
Fax: +49 (0) 69 - 67 86 53 95 55
frankfurt-niederrad@
hotelbb.com
www.hotelbb.de

Accessibility

- 1 wheelchair-accessible double room with single beds



Jugendherberge Frankfurt

Deuschherrnufer 12
60594 Frankfurt am Main

Tel: +49 (0) 69 - 61 00 15 - 0
Fax: +49 (0) 69 - 61 00 15 99
reservierung@
jugendherberge-frankfurt.de
www.jugendherberge-
frankfurt.de

Accessibility

- 10 wheelchair-accessible 4-guest rooms:
3 of them with 2 bunk beds,
7 with 1 bunk bed and
2 single beds
- 4 disability parking spaces
behind the Youth Hostel
(Große Rittergasse)



Useful Addresses





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Frankfurt Tourist+Congress Board

The Frankfurt Tourist+Congress Board is a point of contact for all of Frankfurt's guests.

Consultation and Tickets

Telephone: +49 (0) 69 - 21 23 88 00

E-mail: info@infofrankfurt.de

Internet: www.frankfurt-tourismus.de

Tourist Information Office Main Train Station D 2

Main Train Station, Reception Hall

60329 Frankfurt am Main

Opening hours:

Monday to Friday: 8:00 am to 9:00 pm

Saturday, Sunday and holidays: 9:00 am to 6:00 pm

24 and 31 December: 9:00 am to 1:00 pm

25 and 26 December and 1 January: closed

Accessibility



- An audio induction system is available.
- A magnifying glass is available.
- The nearest public toilet for persons with disabilities is located between Tracks 9 and 10. The door is equipped with the EURO locking system and can be opened with the corresponding key.

Tourist Information Office Römer C 4

Römerberg 27

60311 Frankfurt am Main

Opening hours:

Monday to Friday: 9:30 am to 5:30 pm

Saturday, Sunday and holidays: 9:30 am to 4:00 pm

31 December: 10:00 am to 1:00 pm

Closed from 24 to 26 December and on 1 January.

Accessibility



- Access to the cashier's area only by stairs (9 steps, each 17 cm/7 inches high). Please ring the bell there. An employee will then come and assist you.
- An audio induction system is available.
- A tactile site plan and a magnifying glass are available.
- The nearest public toilet for persons with disabilities is at St Paul's Square.

Hotel Services

Telephone: +49 (0) 69 - 21 23 08 08

E-mail: info@infofrankfurt.de

Internet and online reservations: www.frankfurt-tourismus.de

Sightseeing Services

Telephone: +49 (0) 69 - 21 23 89 53

E-mail: citytours@infofrankfurt.de

Internet: www.frankfurt-tourismus.de

Frankfurt Convention Bureau

Telephone: +49 (0) 69 - 21 23 87 03

E-mail: congress@infofrankfurt.de

Internet: www.frankfurt-convention-bureau.de



Frankfurt Card

You can use the Frankfurt Card to ride the public transport in Frankfurt free of charge. Furthermore, you will receive numerous discounts, for example, at museums, on river cruises, city tours and city walks, at restaurants and shops and much more. The Frankfurt Card can be obtained for 1 day or 2 days, for individuals and for groups.

You can purchase the Frankfurt Card at the following locations:

- at Tourist Information Offices
- at the Verkehrsinsel at Hauptwache
- at Frankfurt Airport, hotel reservation desk
- at some hotels
- on the Internet at www.frankfurt-tourismus.de/Information-Planning/Frankfurt-Card (Don't forget to make a printout!)

Healthcare Supplies and Wheelchair Rental

Sanitätshaus Raab

Schäfergasse 12
60313 Frankfurt am Main
Telephone: +49 (0) 69 - 92 87 05 49
Fax: +49 (0) 69 - 92 87 05 86
E-mail: info@sanitaetshaus-raab.de
Internet: www.sanitaetshaus-raab.de



Sanitätshaus Förster

Victor-Slotosch-Straße 19
60388 Frankfurt am Main
Telephone: +49 (0) 6109 - 50 70 0
Fax: +49 (0) 6109 - 50 70 50
E-mail: info@sanitaetshaus-foerster.de
Internet: www.sanitaetshaus-foerster.de



Emergency Medical Services

Ärztlicher Bereitschaftsdienst Hessen (ÄBD)

Telephone: (+49) 116117
This number is used nationwide and is free of charge. The service can be reached around the clock.
Internet: www.bereitschaftsdienst-hessen.de

Sign-Language Interpreters

GSD-Vermittlung

Arrangement of Sign-Language Interpreters
Bornheimer Landstraße 48
60316 Frankfurt am Main
Telephone: +49 (0) 69 - 46 93 92 44
Fax: +49 (0) 69 - 46 99 29 27
E-mail: info@gsd-vermittlung.de
Internet: www.gsd-vermittlung.de

Dialysis Clinics

KfH Kuratorium für Dialyse und Nierentransplantation e.V. KfH Nierenzentrum

Ginnheimer Landstraße 92

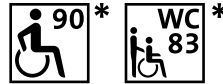
60487 Frankfurt am Main

Telephone: +49 (0) 69 - 53 09 04 - 0

Fax: +49 (0) 69 - 53 09 04 20

E-mail: frankfurt.ginnheimer-landstrasse@kfh-dialyse.de

Internet: www.kfh-dialyse.de



KfH Kuratorium für Dialyse und Nierentransplantation e.V. KfH Nierenzentrum

Königsberger Straße 2

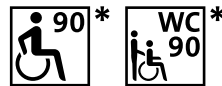
60487 Frankfurt am Main

Telephone: +49 (0) 69 - 79 20 04 - 0

Fax: +49 (0) 69 - 79 20 04 - 12

E-mail: frankfurt.koenigsberger-strasse@kfh-dialyse.de

Internet: www.kfh-dialyse.de



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Emergency Services

Call one of these numbers to find out which pharmacies in your vicinity offer emergency services:

Telephone: +49 (0) 800 00 22 83 3 (free of charge from German landlines)

Mobile: +49 22 83 3 (maximum charge: € 0.69 per minute)

Internet: www.aponet.de/notdienst

Apotheke at the Main Train Station

Level B, Main Train Station

60329 Frankfurt am Main

Telephone: +49 (0) 69 - 23 30 47

Fax: +49 (0) 69 - 24 27 19 16

E-mail: info@apotheke-hbf-frankfurt.de

Internet: www.apotheke-hbf-frankfurt.de



Centrum-Apotheke

Zeil 96

60313 Frankfurt am Main

Telephone: +49 (0) 69 - 29 51 29

Fax: +49 (0) 69 - 29 77 32 0

E-mail: centrumapo@aol.com

Internet: www.centrum-apotheke.com



Metropolitan Pharmacy at Frankfurt Airport

Terminal 1, Hall B, Level 2 (Shopping Boulevard)

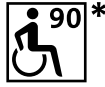
Terminal 2, Level 3 (Shopping Plaza)

Telephone: +49 (0) 69 - 69 58 07 - 0

Fax: +49 (0) 69 - 69 58 07 - 16

E-mail: FRA@metropolitan-pharmacy.com

Internet: www.metropolitan-pharmacy.com



Hearing-Aid Acousticians

Geers Hörakustik

Römerberg 15

60311 Frankfurt am Main

Telephone: +49 (0) 69 - 28 81 95

Fax: +49 (0) 69 - 28 94 68

E-mail: deuo657@geers.de

Internet: www.geers.de



Vitakustik Hörgeräte

Fahrgasse 99

60311 Frankfurt am Main

Telephone: +49 (0) 69 - 28 46 87

E-mail: frankfurt.zentrum@vitakustik.de

Internet: www.vitakustik.de



Transport Services and Taxis

CeBeeF Fahrdienst GmbH

Elbinger Straße 2

60487 Frankfurt am Main

Telephone: +49 (0) 69 - 97 98 77 - 0

Telephone times are: Monday to Friday, 8:00 am to 4:00 pm

Saturday, Sunday and holidays: 11:00 am to 1:00 pm

You can also book your trip via e-mail or by filling out the form on the Internet.

E-mail: fahrdienstleitung@cebeef.com

Internet: www.cebeef.com

Trips can be booked on any day and at any time of day.

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64572 Büttelborn
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Free of charge: +49 (0) 800 handicab
(+49 (0) 800 42 63 42 22)
E-mail: shuttle@handicab.com
Internet: www.handicab.com

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60435 Frankfurt am Main
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Fax: +49 (0) 69 - 54 58 85
E-mail: buero@fraternitaetbsh.de
Internet: www.fraternitaetbsh.de

Taxi-Vereinigung Frankfurt am Main e.V.

Telephone: +49 (0) 69 - 79 20 79 00
Fax: +49 (0) 69 - 23 96 93
E-mail: info@taxi-vereinigung-frankfurt.de
Internet: www.taxi-vereinigung-frankfurt.de

If you require a taxi with a lifting platform, please call at least 3 hours in advance.

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Internet: www.frankfurt-tourismus.de
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language: capito Frankfurt



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